

# Corporate Plan Performance Report



**2020-2021 Quarter 3  
October- December 2020**

# Welcome to Our Corporate Plan Performance Report

The council’s Corporate Plan for 2017-20 sets out what we aim to achieve over the next three years to improve outcomes for our customers and community. It explains what we want to do, how we plan to do it, and how we’ll measure whether we’re on track to achieve it.

We have extended the plan through to April 2021. We feel that specific areas warrant greater attention, emphasis, and possibly resources, to influence other activity and make the greatest impact overall, so this is where we’ll focus our performance management and reporting arrangements to keep a closer eye on how well we’re doing.

## Our three main priorities are:



Each priority is broken down into outcomes, which are long term and sustainable benefits that support the overall success of the priority. For each outcome there are performance indicators (PIs) which are the activities that we measure to understand whether we are on track to achieve it.

This report provides an overview on how we are performing for the quarter. It should be read in partnership with the accompanying performance data dashboard (a link to which is available on the last page of this report).

Throughout the document you will see that some of the figures are coloured differently. This RAG (Red, Amber or Green) rating indicates how we are performing against our targets and is explained below. Where figures are not coloured, there are no targets set but we still want to monitor our performance

We have highlighted the PIs that are RAG rated as red throughout the report.

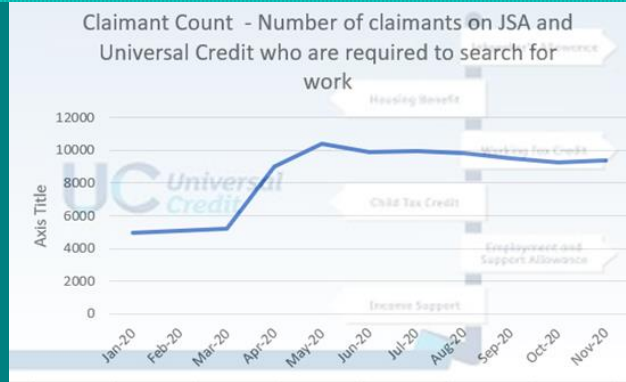
	Performance is more than 10% below target for this point of the year
	Performance has been satisfactory and within 10% of the target for this point of the year
	Performance against the indicator is in line with targets or better for this point in the year

# Covid-19 Response and Recovery

Tackling COVID-19 is proving to be a longer, harder battle than any of us imagined, and it's important to ensure that the council does everything it can to both reduce the spread and get our communities and businesses through it. It is now ten months since we have had to make real changes to the way we work, and our day-to-day business looks very different to how it did pre-March 2020. In partnership, we monitor a number of performance indicators on a monthly basis through a Tactical Co-ordination Group and Barnsley Council's Gold COVID Response Group, attended by the most senior members of the council. Here are some of the highlights from the theme area summaries for December.

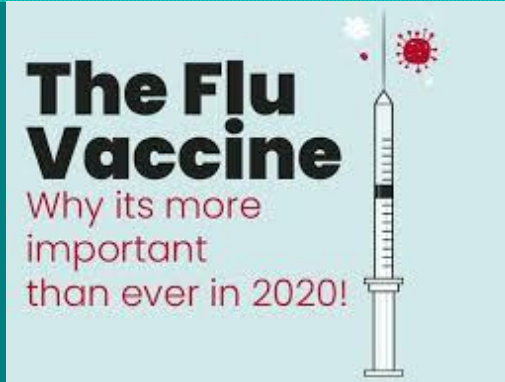
## Business & Economy - Universal Credit Claimants

Covid-19 has had a substantial impact on the working age population. Since March 2020 the number of claimants on JSA and UC who are required to search for work has grown from 4985 to 9360, an increase of 4375 people (88%).



## Health & Wellbeing - Flu Vaccination Take Up

The CCG average is currently 82.1% at the end of December 2020. This is currently above national average (80%) but just below regional average (82.5%).



## Education & Skills -% LAC against Monthly average

There were 351 LAC recorded in Barnsley at the end of November, 6 more than in December. This figure is 11.1% greater than the 12-month average of 316.



## Community Resilience - Homelessness

In Q3 there were 494 approaches to the Housing Options Team, 230 applications have been made and Full Duty applied in 31 cases. Of concern is the overall demand placed on the Housing Options team and the team continue to work to identify more temporary accommodation options as part of the Recovery Plan.

## Environment & Infrastructure - Bus Patronage

There has been a clear reduction in November when compared with October figures, as a result of the autumn lockdown. Although November data is 'only' 43% compared to that of last year, buses are still running at reduced capacity and the general trend of patronage is improving. December data is expected to show an increase on November figures due to the seasonal increases.



# Corporate Plan Score Card 2020/21

**THRIVING &  
VIBRANT ECONOMY**

**PEOPLE ACHIEVING  
THEIR  
POTENTIAL**

**STRONG &  
RESILIENT COMMUNITIES**

The ratings are based upon the performance indicators that relate to each Corporate Plan outcome to provide a rounded picture of performance, including financial performance. At year end, individual indicators are mostly given a red or green RAG dependent upon targets being met or not. In exceptional cases we may assign an amber rating where the target is missed by a narrow margin.

1. Create more and better jobs and good business growth	6. Every child attends a good school and is successful in learning and work	10. People volunteering and contributing towards stronger communities
2. Increase skills to get more people working	7. Reducing demand through improving access to early help	11. Protecting the borough for future generations
3. Develop a vibrant Town Centre	8. Children and adults are safe from harm	12. Customers can contact us easily and use more services online
4. Strengthen our visitor economy	9. People are healthier, happier, independent and active	
5. Create more and better housing		



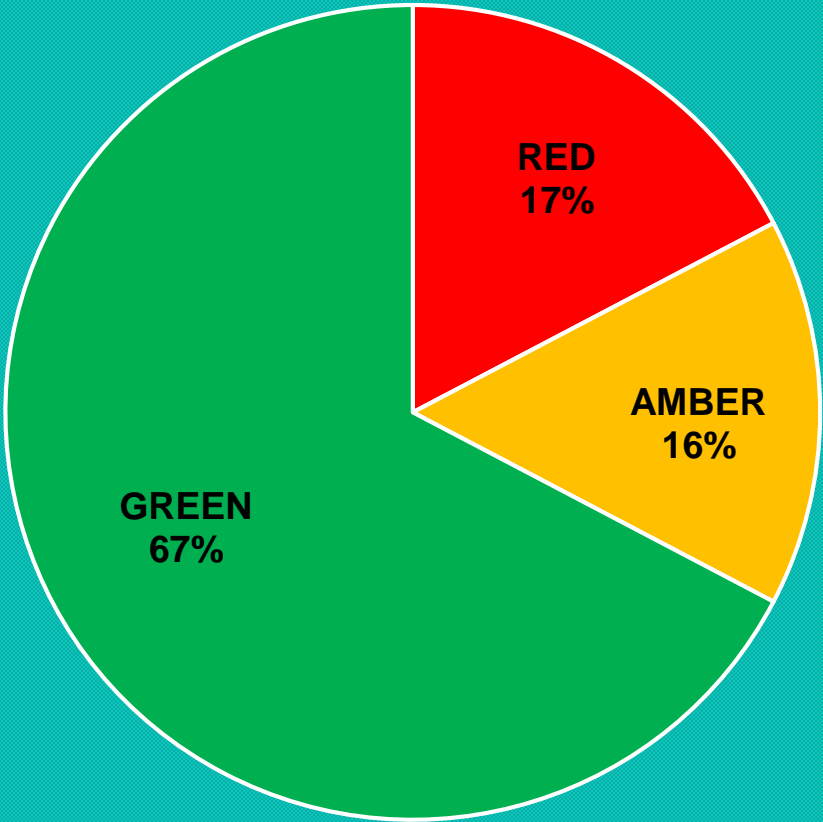
Performance is more than 10% below target for this point of the year

Performance has been satisfactory and within 10% of the target for this point of the year

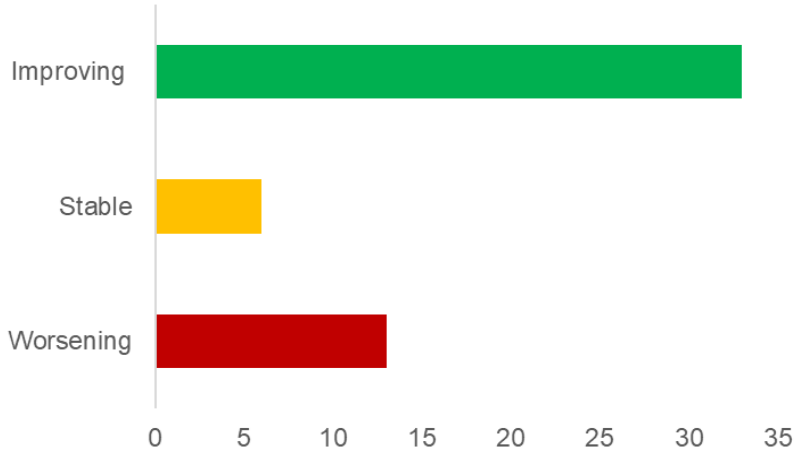
Performance against the indicator is in line with targets or better for this point in the year

# Performance Summary

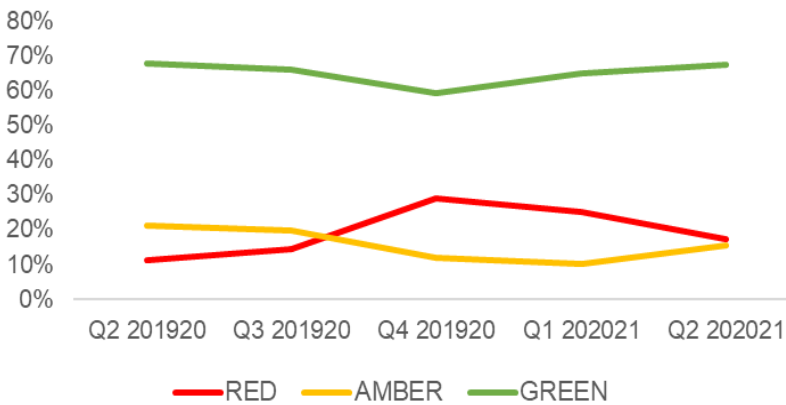
Q3 RAG ratings



Q3 Direction of Travel



Overall Status Trend



# Performance by Priority

THRIVING &  
VIBRANT ECONOMY

2

2

9

PEOPLE ACHIEVING  
THEIR  
POTENTIAL

1

2

17

STRONG &  
RESILIENT COMMUNITIES

2

3

9

ONE COUNCIL

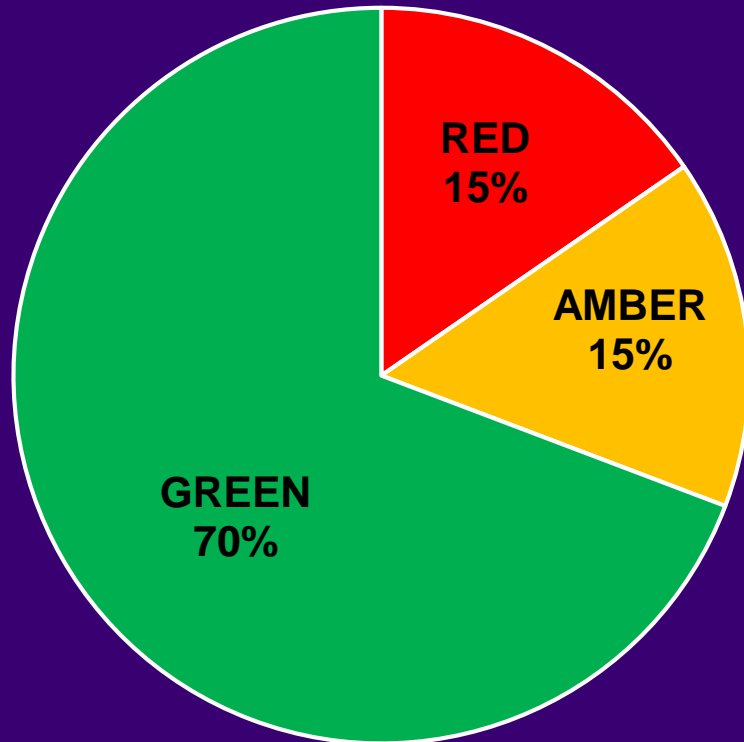
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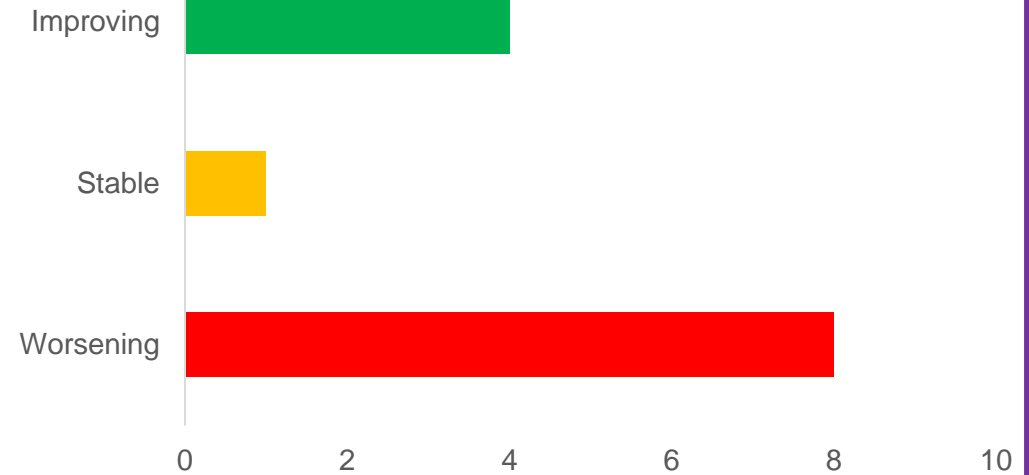
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# Performance Summary

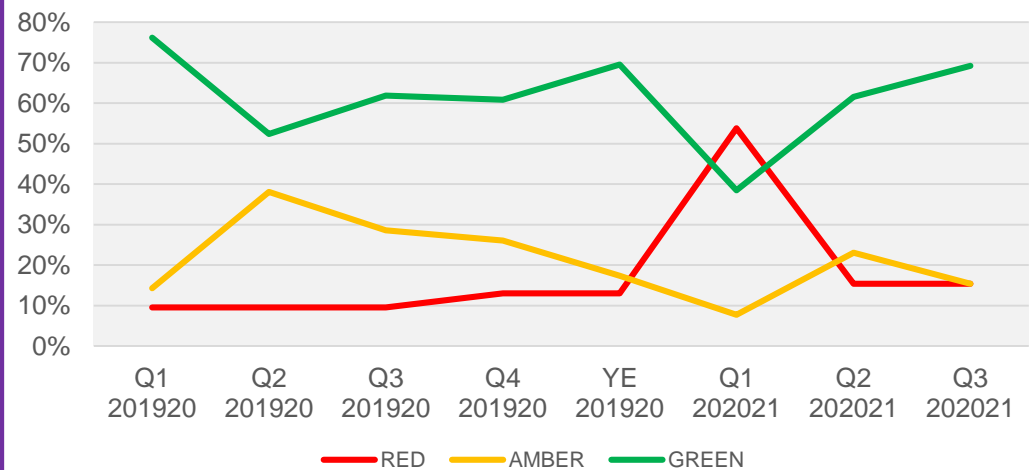
Q3 202021



Q3 Direction of Travel



Overall Status Trend



# Priority Summary



**Matt Gladstone – Executive Director, Place**

Tackling the Covid-19 pandemic has been, and continues to be, very challenging, but we are working to ensure that the council does absolutely everything it can to both reduce the spread of the virus and get our communities and businesses through it.

We have continued to build on our successes from both Q1 and Q2 and are forging ahead with our masterplans for key growth sites to ensure a strong pipeline of inward investment, building developer confidence and leveraging in more jobs, homes and businesses.

We remain focused on economic recovery and continue to support both our workforce to adapt and our businesses to prosper under tough, changing conditions. Our strengths continue to include outcomes for Care Leavers, with a high proportion of young people in either education, training or employment. The number of adults with learning difficulties supported into employment continues to exceed our target. Although town centre footfall struggled in Q3, this reflected the trends seen in similar towns both locally and nationally. The strength of our culture and visitor economy – particularly visitor numbers at key heritage sites – is impressive.

Our Enterprising Barnsley programme has helped to administer a £1.1m 100% grant for Small Medium Enterprises in South Yorkshire, to invest in projects worth between £1,000 - £3,000, so we are looking for companies to bring forward investment projects who have been adversely impacted by COVID. This is the £1.1m European Regional Development Fund Ministry of Housing Communities and Local Government offered to Growth Hubs across England.

## Some Areas of Good Performance



**38** companies have been supported to expand and **113** private sector jobs were created during Q3.

**4** Businesses have relocated to Barnsley in Q3.

**73.5%** of care leavers were in education, employment or training.

**4.7%** of adults with learning disabilities were in employment.

**53** affordable homes created in Q3. 103 YTD – over 100% of revised target achieved.

So far this year, Barnsley Museums have had over **770,000** visitors, contributing **£17,000,000** to the local economy.

**99.8%** of Barnsley's 16 & 17-year-olds were offered an education or training place which places Barnsley in the top 10% nationally across all Local Authorities.

## Areas for Improvement



The lockdown in November severely impacted the town centre footfall figure of **1,066,432**. November footfall was 61% down on 2019 and overall Q3 is 65.6% down on Q3 for 2019.

**426** homes have been built between April and December 2020 which is some way short of our 700 year-end target.



## Opening of DMC02

The growth of DMC01 prompted the council to create DMC02 Digital Business Hub. Its £1.7M refurbishment was backed by the Sheffield City Region and will support 100 jobs to be created. DMC02 aims to attract technology businesses from across the UK and Europe. The centre will play a huge part in securing Barnsley's role at the heart of digital technology and innovation in the North.

DMC01 and DMC02, together with Barnsley College's SciTech building for digital learning and apprenticeships, form part of The Seam Campus. There are future plans to add residential, retail, hotel and transport facilities.



## Flour Power

The Worsbrough Mill team have responded to a rapid increase in demand for flour. During lockdown, their customer base has grown significantly to include restaurants, bakeries and individual customers from across the country. Five years ago, the mill only produced four tonnes of flour a year and was not really a commercial proposition. Flour sales are now set to generate almost £20,000 in income towards supporting Barnsley Museums.

To improve water flow to the mill and increase daily milling capacity it was necessary to dredge the mill's pond to remove significant silt build-up. This has enabled a 43% increase in operational hours and a 39% increase in flour production.

## Affordable Housing - Kenworthy Road, Worsbrough Common

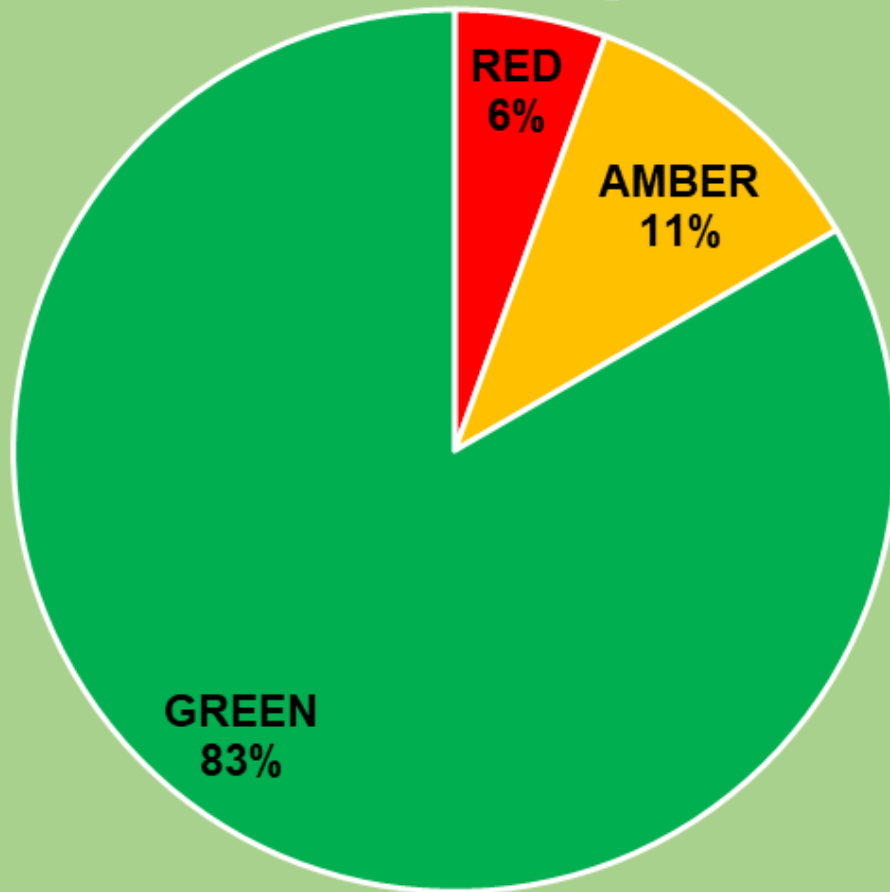
Three new council homes, a three bedroomed house and two two-bedroomed houses, were completed in November 2020. Built to the council's standard house types, the new homes have transformed a brownfield site, pictured right. The main contractor was Berneslai Homes Construction Services.

The scheme has achieved the Police's Gold "Secured by Design" award, recognising again the council's commitment to "designing out" crime to provide safe and secure new homes..

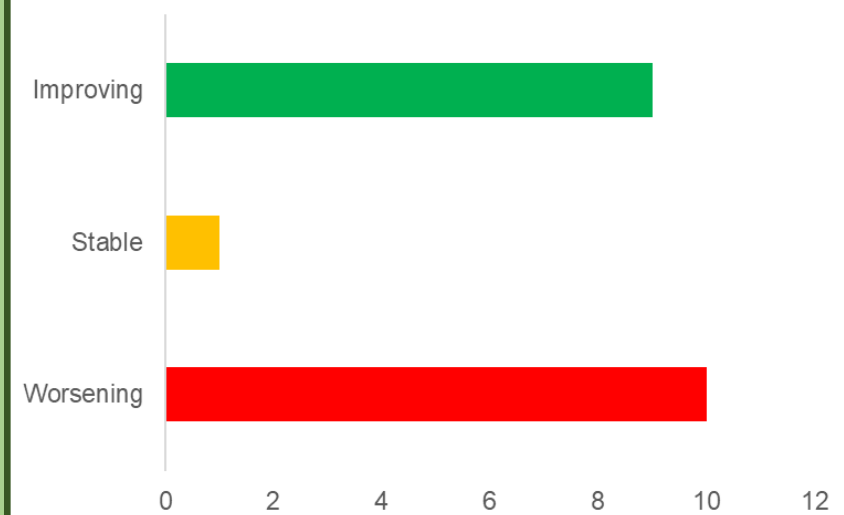


# Performance Summary

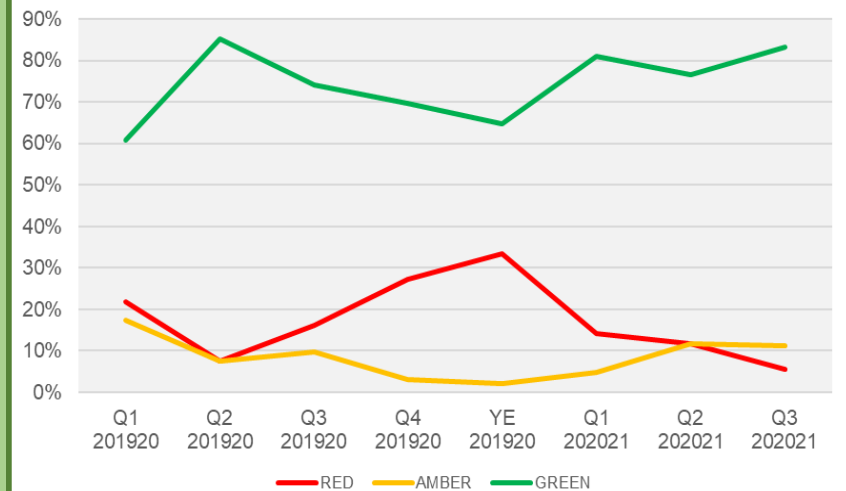
Q3 RAG ratings



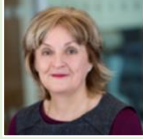
Q3 Direction of Travel



Overall Status Trend



# Priority Summary



## Mel John-Ross Executive Director Children's Services

I am pleased with our Q3 performance. The percentage of children in care in family placements further increased, whilst children subject to a care protection plan for the second or subsequent time decreased. Despite seeing an increase in Q3 in the percentage of re-referrals in the last 12 months, we remain on target and well below benchmarks. The number of young people entering the Youth Justice System for the first time continues to decrease and puts us amongst the best performing local authorities nationally. The percentage of two year olds taking up a funded place continues to increase. The percentage of Section 47 investigations proceeding to Initial Child Protection Conference within 15 days (based on number of children) fell below target in Q3. We understand this and our Year To Date (YTD) performance remains above target and benchmarks. The percentage of children becoming the subject of a Child Protection Plan for a second or subsequent time involves a small cohort of children and is above our aspirational target; our YTD performance however remains well below it. Performance for assessments completed within the national 45 day standard remains outstanding, but we need to be completing shorter, more proportional assessments within 20 working days of referral.



## Julia Burrows, Director of Public Health

It is really pleasing to see that number of Excess Winter Deaths has reduced in Barnsley. The most recent rate of 17.7% for 2018/19 is less than half of the previous year and demonstrates the progress made through collaborative action. We know that there are still large geographical differences in the rate across the borough and we will continue in our efforts to understand and target those at risk. Regrettably, we have seen an increase in our suicide rate over the most recent two year period. We remain alert to emerging risk factors whilst recognising that known risk factors including health inequalities and deprivation may be worsened by the ongoing impacts of the Coronavirus pandemic.



## Wendy Lowder Executive Director Adults and Communities

Our ongoing commitment to preventing and supporting homelessness has allowed us to achieve our annual target. We are also pleased that Anti-Social behaviour remains the lowest across South Yorkshire. In Adult Social Care we have seen the investment in two additional social workers at the hospital alongside more flexible weekend working impact positively on hospital discharges and reablement targets increased from 24% to 41% in this quarter.

Our Home First approach has seen continued reductions in admissions to residential care with 80 less admissions than the same time last year. Q3 also showed further improvements in safeguarding with Section 42 Decisions completed within 72 hours exceeding the target.

## Some Areas of Good Performance



Take up of the two-year-old childcare/education offer has increased to **77.3%** in Q3 from 70.8% in Q2.

14 First Time Entrants to the Youth Justice System in Q3, this is **136** per 100,000 0-17 population; significantly lower than national and regional.

**85.6%** of Education Health and Care Plans were completed within 20 weeks.

The rate of excess winter deaths (**17.7**) is less than half that of the previous year.

**202** permanent admissions to residential and nursing care (65+) & **14** (18-64).

**95.7%** of Adult Safeguarding - % of Section 42 Decisions made within 72 hours.

**41%** of clients completed reablement with no long-term needs.

**4,441** Anti-Social Behaviour incidents were recorded between April and December 2020. This is the lowest in the South Yorkshire (SY) region.

There were **140** homelessness preventions making the total so far for 2020/21 **353**, above the annual target.

## Areas for Improvement



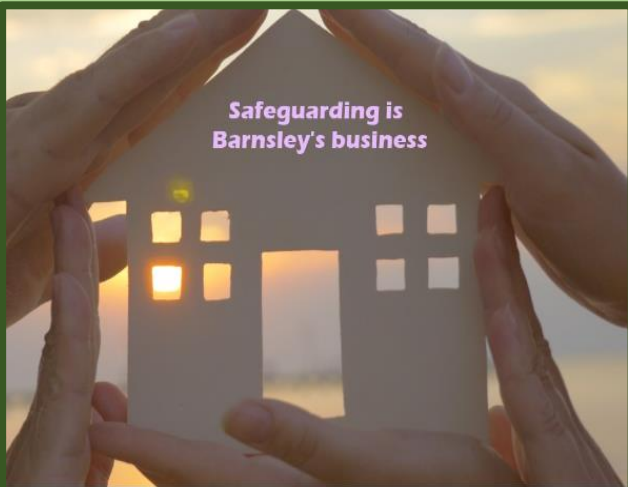
Barnsley's 2017-19 rate per 100,000 for suicide and injury of undetermined intent is **10.7**.



PEOPLE ACHIEVING  
THEIR  
POTENTIAL

## Safeguarding Awareness Week 16-20 November

Despite the COVID pandemic, a total of 13 safeguarding adult learning events were provided by a range of partners including South Yorkshire Police, BMBC, Refugee council. Adult Safeguarding Evaluations show that people found the training 'very useful' or 'useful' and rated the content 'good' or 'very good' and all would recommend the courses to others. The launch event, delivered virtually over Microsoft Teams, included inputs from elected members, the Chair of the Safeguarding Board and key partners who all confirmed their commitment to safeguarding.



## Local Boost to Covid-19 Test and Trace

Since October, members of our Public Health team have been contacting residents who have tested positive for Covid-19 to offer support and guidance. This work complements and enhances the work of NHS Test and Trace and Public Health England, to ensure that as many people as possible are reached by contact tracing, to prevent further transmission of Covid-19 across the borough.

The local Public Health team use the data provided by NHS Test and Trace and aim to follow up all positive cases, firstly by text to offer support for self-isolating safely, and then by following up with a supportive call or email. The scheme has been well received with some really positive comments from the residents who were contacted.



## Training for staff re free childcare entitlement

An online e-learning module has been launched for BMBC staff to access during their induction or as a refresher for existing employees entitled "Free Child Care for Eligible Two-Year-Olds." In addition, training has been delivered virtually via Microsoft Teams to Family Centre Outreach staff.



## Dearne & North East Area Team Stay Home, Stay Safe winter warmth programme

We provided our most vulnerable residents with items to keep them safe and warm but a little special something to keep them active too. Bags were sourced from a specialist company that deals with keeping elderly people warm in winter. Packs included a blanket, hand warmers, flask, gloves, hat, socks, refreshments, activity book and leaflets on how to keep warm during the winter months. We worked with the Public Health team to provide information on their new Fall Proof campaign designed to keep elderly residents active in their own homes.

## Local test and trace

"I was struggling to get food and essential supplies as my family don't live locally. The local test and trace service contacted me; it is amazing just having someone to talk to as I live on my own. I am grateful for the call to check on my welfare and even more grateful that I will be getting support, I no longer feel like I am on my own."

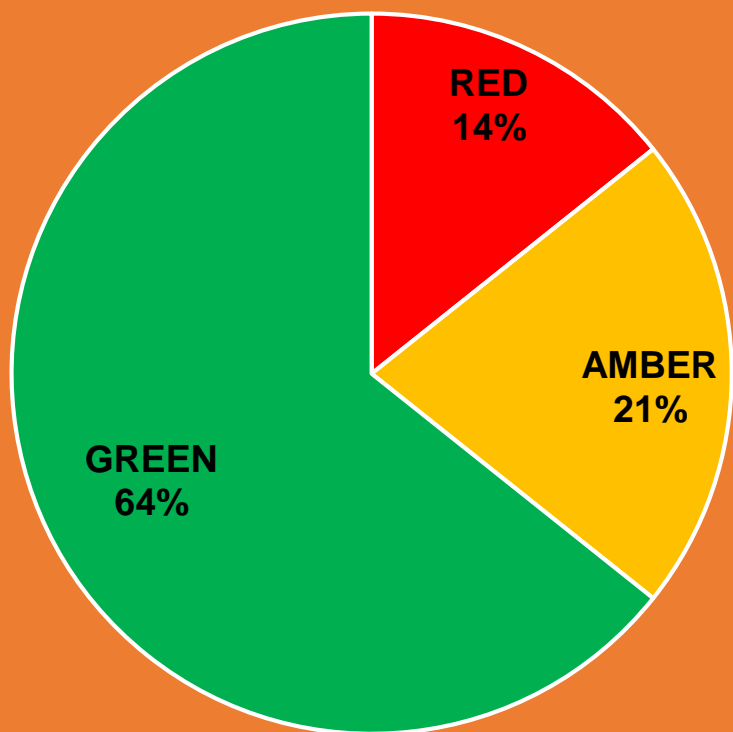
Feedback from an 81 year old resident who was contacted by our local test and trace service after testing positive for Coronavirus (COVID-19).



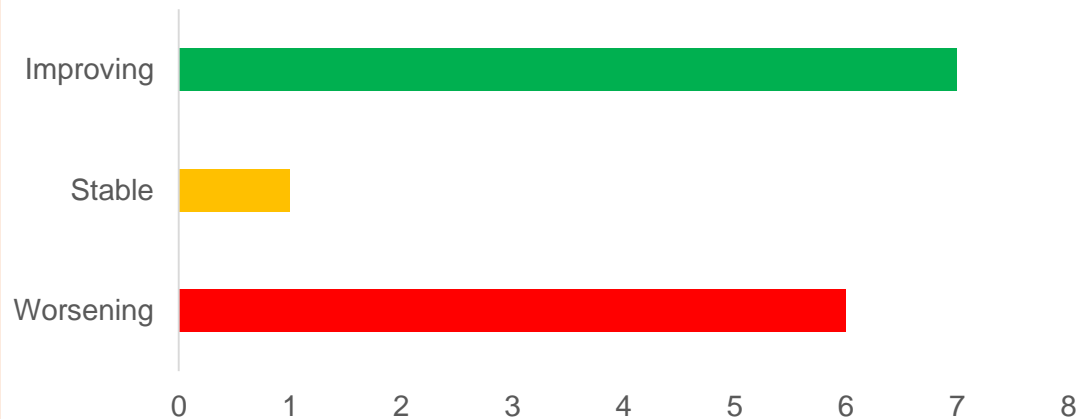


# Performance Summary

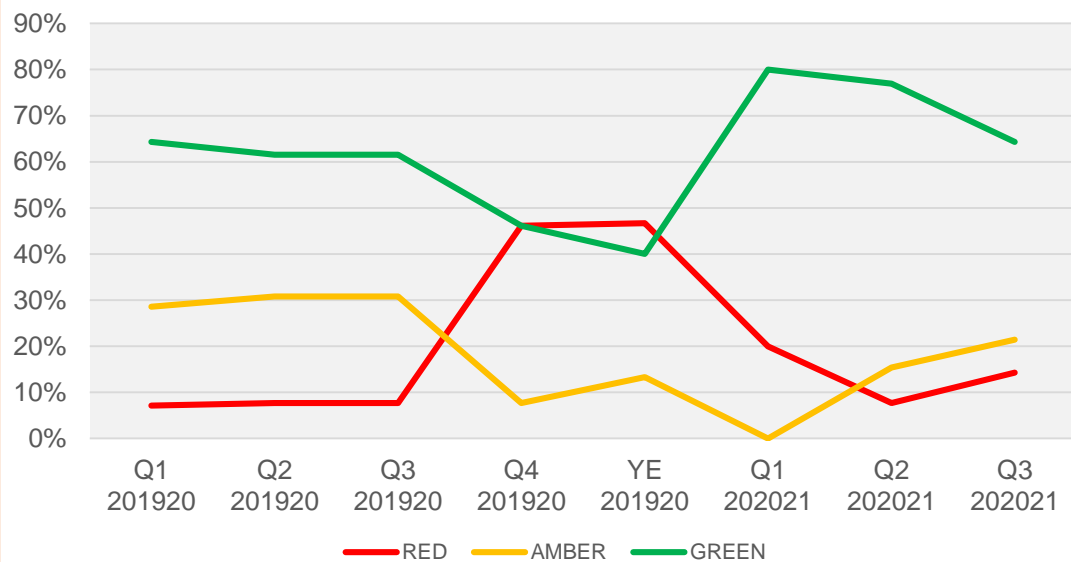
Q3 RAG Ratings



Q3 Direction of Travel



Overall Status Trend



## Priority Summary



### Matt Gladstone – Executive Director Place

Throughout this pandemic, the ever-changing restrictions have had a significant impact on environmental and transport services, and our performance in Q3 demonstrates that our detailed recovery and renewal plans are coming to fruition. Employee and resident safety continues to be our primary concern in all of the work that we undertake. All services are now back up and running and incorporating the required safe systems of work aligning to the latest government advice. Our ongoing commitment to a clean, green borough is evidenced by continued success in dealing with instances of fly tipping, alongside making progress with our tree-planting programme. Bins are emptied on time, traffic signals, street lights and pot holes are repaired quickly, and our recycling rates are improving. Household Services, which were adapted in Q2, continued to be delivered safely in Q3.

We are also pressing ahead with Zero Carbon and have published our ambitious first Sustainable Energy Action Plan (SEAP) which sets out our ambitions for the next five years - focussing on continuing and accelerating our journey to net Zero Carbon by 2040. There remains ongoing appreciation for our front line workers with considerable acts of kindness being shown towards our staff. The volume of positive feedback received demonstrates a real togetherness, and our communities' resilience is to be admired in such tough times.



### Wendy Lowder - Executive Director Adults and Communities

During Q3, the COVID pandemic and lockdown with its restrictions and limitations continue to affect volunteering opportunities for the community. We have been working with existing volunteers (where appropriate and safe to do so) but we have been unable to do a recruitment drive for new volunteers due to the reduced number of opportunities for volunteering.

There has been some activity but not as regularly as before COVID19. Some of the regular volunteers the team work with will have been self-isolating.

### Some Areas of Good Performance



At the end of Q3, **41.7%** of diesel council vehicles detailed in the 2019/20 and 2020/21 vehicle replacement programmes had been replaced with Electric Vehicles

Neighbourhoods continue to clear all cases of fly tipping within **5** days despite an increase in fly tipping incidents

**98%** of all CAT 1 pot holes were repaired on time during Q3

**95%** of all signal faults were fixed within 24 hours

**61.1%** take up of superfast broadband against a target of 56%

An estimated **82.5%** of all monitored contacts were via self service

Over **£143,200** cashable volunteer hours undertaken in Q3

### Areas for Improvement



**32.3%** of household waste was recycled which is below the 40% target. Some collections were stood down due to the Covid pandemic.

**619** new volunteers registered (46% of the annual target) between April and December 2020

## Priority Summary

### Barnsley Healthy Holidays – Dearne Area Team

With Covid19 still upon us during the holidays, we were unable to run any community projects and felt upset at the prospect of not helping our families. We felt we needed to help all our families whether they are working, furloughed or unemployed.

We targeted all our families that were struggling with unemployment, furlough, changes to the household income, families receiving free school meals and anyone which had children that needed some help with healthy eating over the festive period. 204 families received boxes of vegetables and fruit; 477 children were fed with their families over Christmas with fresh, locally sourced produce.



### Community Advent Calendars – Central Ward Team

The team designed community advent calendars to be distributed to residents within the Central Area Council. The 5,000 calendars had 24 windows, behind each was a call to social action or a social wellbeing task. The initiative was supported by a social media campaign where the daily actions were revealed on Facebook in the morning followed by a video or photo. The videos were made in partnership with various organisations and BMBC services.

The calendars were distributed via primary schools, contracted providers, the Family Centre and Elected Members. The tasks were suitable for people of all ages. The purpose was to help address loneliness and isolation and help people feel connected to their community.



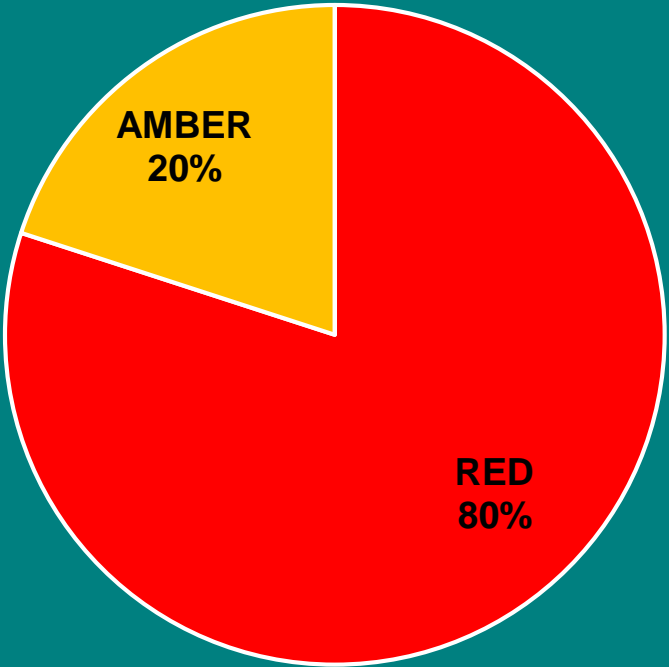
### Friends of Wilthorpe Park

Throughout 2020, the COVID 19 Pandemic caused major disruptions to the community and the groups that operate within it. Steadfastly, the Friends of Wilthorpe Park have been committed to keeping the park area as safe as it possibly can be and have gone above and beyond to make Wilthorpe Park beautiful.

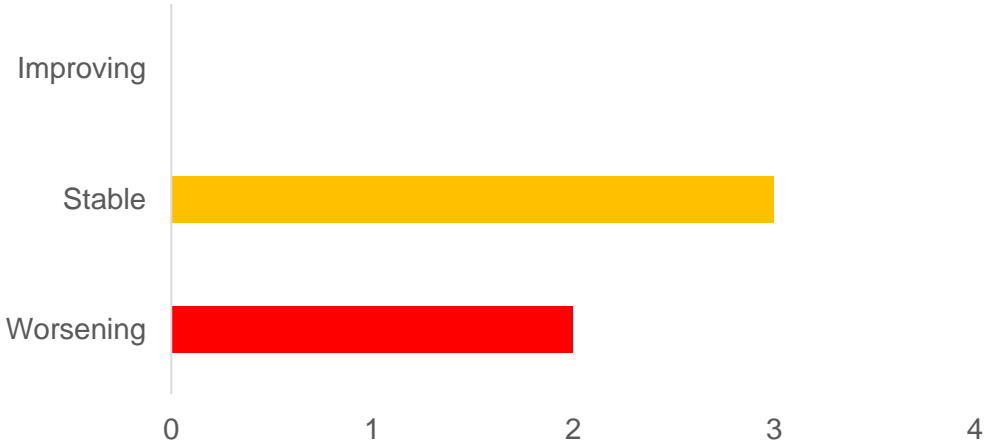
Where it has been possible to meet as a group, the members have done so, weeding, planting, and maintaining the park. Where full lockdowns have been in effect, the members have gone out of their way to use their daily exercise to go individually to the park with their own tools and put in hours upon hours of work to keep up the area. They truly are community focussed and deserve much praise and respect.

# Performance Summary

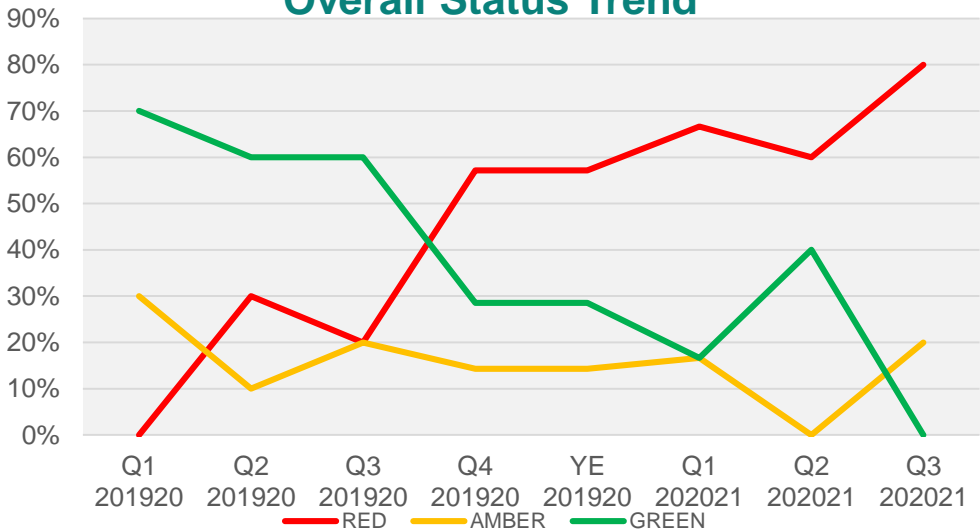
Q3 RAG Ratings



Q3 Direction of Travel



Overall Status Trend





*Our “One Council” Priority includes the things that we want to achieve to ensure that we are running our council as efficiently as we can, enabling us to provide the best possible outcomes for our district and its residents.*

## Shokat Lal, Executive Director, Core Services



Our Business Rates Collection rate continues to fall short of the current target as a result of the impact the Covid-19 pandemic is having on business sustainability. However, there has been an increase of 0.65% on the Q2 position, which reflects that the position is currently stable but uncertainty remains due to current and any future restrictions which may be placed upon the borough.

Council Tax Collection performance remains below the 96% target, but is stable due to an increase of 0.4% on the Q2 position. There is also the potential for a further reduction in the amount of council tax collectable as the pandemic impacts the economy and more jobs and more residents claim local council tax support.

### Sickness Absence

In Q3, the number of days lost to sickness absence per full time equivalent employee was **1.91** days.

This is higher than in Q2 (1.71 days lost) and is lower in comparison to Q3 19/20 (2.27 days lost). Mental Health continues to account for the largest proportion of absences. We have implemented a number of offers to assist employees with their mental health, including a helpline and App, e-learning courses and recruiting mental health first aiders.

Short-term sickness absence: 0.66 days.  
Long-term sickness absence: 1.27 days.

Currently, **1.34%** of the council's workforce, which includes employees in schools, are undertaking an apprenticeship, 63 of these began in Q3.

An increase in the overall number of employees has affected performance of this indicator.

A number of people are waiting to begin programmes and there is potential for Leadership and Management Apprenticeships following the launch of our Leadership Programme. It is anticipated that the number of employees beginning an apprenticeship in Q4 will assist in achieving the annual 2.3% public sector target for this indicator.

### Finance

A total of £7.448M of efficiency savings are to be delivered in 2020/21. Directorates are reporting a **95%** delivery against this target.

The Council Tax collection rate in Q3 was **95%** falling short of target by 1%

The Business Rates collection rate was **94.9%** and has fallen short of target by 3.25%



The LGA has highlighted the council's hard work to support local communities and businesses through the pandemic, which it noted, has often involved going 'above' and 'beyond' what might be expected of a council in more 'normal' times. The LGA also said that the council had demonstrated clear and determined leadership of place and noted many examples of good practice including early payment of business grants and comprehensive support to care homes. <https://www.barnsley.gov.uk/news/barnsley-council-s-hard-work-and-support-to-local-communities-and-businesses-recognised-by-the-lga/>



# KEY ACHIEVEMENTS AND ACTIVITIES

THE TIMELINE BELOW SHOWS SOME OF THE KEY ACHIEVEMENTS AND ACTIVITIES THAT TOOK PLACE DURING QUARTER 3 (OCTOBER-DECEMBER 2020).

PRIORITY	OCTOBER	NOVEMBER	DECEMBER
 <p><b>THRIVING &amp; VIBRANT ECONOMY</b></p>	Halloween activities took place in the town centre during half term. The Glass Works hosted a monster hunt and involved retailers and market traders	Cannon Hall, Park and Gardens and Elsecar Park both won Green Flag awards. Cannon Hall also achieved Green Heritage Site Accreditation	The annual Barnsley Bright Nights was held with changes to keep everyone safe. There was online entertainment, downloadable activities and a Winter Windowland exhibition
 <p><b>PEOPLE ACHIEVING THEIR POTENTIAL</b></p>	On World Mental Health Day, as part of our Alright Pal campaign, we promoted the use of Barnsley's great outdoors to improve mental wellbeing. #Grow Outside	An engagement campaign was launched to find out about how the Covid 19 pandemic has affected the daily lives of residents	Thousands of Barnsley Children benefitted from new financial support from the council for food during the half term break
 <p><b>STRONG &amp; RESILIENT</b></p>	Our joint scheme with Grandparents Plus was promoted which provides access to free specialist services to support special guardians	Barnsley Libraries produced Winter Wellbeing Reading Packs which will be distributed to isolated and vulnerable people	Covid Marshals began their roles. Their job is to advise and support the public and businesses to follow the Covid-19 guidelines
 <p><b>ONE COUNCIL</b></p>	The council won an LGC award, received a commendation and was nominated for seven other awards	We have published a new Equality, Diversity and Inclusion Policy which sets out our commitment to meet our Public Sector Duty	A new Apprenticeship Strategy was developed to ensure that we are supporting the delivery of inclusive apprenticeships within the council and across the borough

The Barnsley Gift Card was launched. The card can be used in over 50 shops and restaurants around the borough and the town centre

A Test and Trace Payment Scheme has been set up to support people on lower incomes whose finances have been affected by needing to self isolate

Electric vehicle chargers have been installed as part of our zero carbon ambitions. This will reduce exhaust emissions by 70 tonnes each year

#DigitalFirst won an award for Unified Communications. The award represents all the hard work and commitment from across the council

# Finance Data – Spend Per Outcome

Outcome	Budget	Out-turn	Variance	% variance	Commentary
Outcome 1	1,807,964	2,139,524	331,559	18%	Shortfall in income due to COVID 19
Outcome 2	1,656,779	1,658,382	1,603	0%	Balanced position as per Q3
Outcome 3	(345,090)	791,037	1,136,128	329%	Shortfall in Markets & Town centre Income due to COVID 19
Outcome 4	1,986,826	2,167,284	180,458	9%	Shortfall in income and extra costs due to COVID 19
Outcome 5	1,632,377	1,640,964	8,587	1%	Shortfall in income due to COVID 19
Outcome 6	5,143,895	6,165,645	1,021,750	20%	Additional costs for Home to School Transport due to higher than anticipated demand and COVID 19 combined with a shortfall in income due to COVID 19
Outcome 7	6,109,194	5,663,087	(446,107)	-7%	Underspends on staffing and supplies & services partially offset by Early Years settings covid costs
Outcome 8	80,741,548	94,176,729	13,435,181	17%	CV19 costs - payments to ASC providers; homelessness and rough sleepers; and additional children SW, placement breakdowns/extension and payments to care leavers
Outcome 9	2,073,950	5,242,368	3,168,419	153%	Income shortfall against School Catering due to schools closures for COVID combined with increased COVID related Public Health costs
Outcome 10	4,676,978	4,510,253	(166,725)	-4%	Staffing vacancies - delays in recruitment
Outcome 11	27,110,491	32,902,767	5,792,276	21%	Loss of income due to COVID 19 e.g. Car Parks, Highways and Licences combined with the additional cost of maintaining services during the pandemic including the additional cost of waste collection and traffic management.
Outcome 12	3,117,346	3,065,548	(51,798)	-2%	Staffing vacancies - delays in recruitment offset partly by lost income due to Covid 19

# Contact us

If you have any additional questions about our corporate performance, please contact us at:  
[BusinessImprovement&Intelligence@barnsley.gov.uk](mailto:BusinessImprovement&Intelligence@barnsley.gov.uk)

In addition to this report, we have published a data dashboard [here](https://www.barnsley.gov.uk/services/our-council/our-performance/how-we-measure-our-performance/) which provides the detail around all of our corporate performance indicators. These are the activities that we measure to understand whether we're on track to active against our overall outcomes and priorities.

<https://www.barnsley.gov.uk/services/our-council/our-performance/how-we-measure-our-performance/>

