

CENTRAL AREA COUNCIL
Performance Management Report
2020

Quarter 3
October-December 2020

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2020 - 2021

Reduction in
loneliness and
isolation in adults
& older people

Improvement in
the emotional
resilience &
wellbeing of
children and
young people

Creating a cleaner
& greener
environment in
partnership with
local people

Supporting
Vulnerable
People

Ensuring the following principles are promoted and embedded in all that we do:

Community cohesion
and integration

Social Value

Healthy and active
lifestyles



Contributing to the following Corporate Priorities and Outcomes:

**THRIVING &
VIBRANT ECONOMY**

Outcomes:

- 1: Create more and better jobs
- 2: Increase skills to get more people working
- 5: Create more and better housing

**PEOPLE ACHIEVING
THEIR
POTENTIAL**

Outcomes:

- 7: Reducing demand through improving access to early help
- 8: Children and adults are safe from harm
- 9: People are healthier, happier independent and active

**STRONG &
RESILIENT COMMUNITIES**

Outcomes:

- 10: People volunteering and contributing towards stronger communities
- 11: Protecting the borough for future generations

Table 1 below shows the Providers that are/have been delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council.

Priority	Service/Fund	Provider	Value	From	To	Type
Social Isolation	Central Well-being Fund 'Uplift' for the Central Area	Creative Recovery	£15,000 <i>*Dates for delivery extended to Covid-19.</i>	1/07/19.	*30/06/20	Grant Agreement
Social Isolation	Central Well-being Fund Advice Drop-In	DIAL Barnsley	Year 1 £30,000 Year 2 £30,000	01/07/19 01/07/20	30/06/20 30/06.21	Grant Agreement
Social Isolation	Financial Resilience Funding Covid response support service	Age UK Barnsley	One year one-off funding £10,000 <i>Nb. Additional external funding was secured to maintain the service to 31/03/21</i>	01/07/20	31/12/20	Grant Agreement
Children & Young People	CAC Commission Building emotional resilience and well being in children and young people aged 8-14 years	Barnsley YMCA	Year 1 £135,000 Year 2 £136,500 <i>Commended 2020 with option to extend for a further 1 year plus 1 year, subject to annual review</i>	01/04/20 01/04/21	31/03/21 31/03/22	Contract
Children & Young People	Central Well-being Fund Street Smart	The Youth Association (TYA)	Year 1 £48,000 Year 2 £48,000	01/06/19 01/06/20	31/05/20 31/05/21	Grant Agreement
Clean & Green	CAC Commission Creating a cleaner and greener environment in partnership with local people	Twiggs Grounds Maintenance	Year 1 Year 2 Year 3 £95,000 per annum <i>Commenced 2019 with option to extend for a further 1 year plus 1 year, subject to annual review</i>	01/04/19 01/04/20 01/04/21	31/03/20 31/03/21 31/03/22	Contract

Clean & Green	CAC Commission Providing an environmental enforcement service SLA with BMBC's Safer Communities Service to support/complement the contract above	District Enforcement & BMBC Service Level Agreement	Year 1 Year 2 Year 3 £45,000 p/y plus £13,000 to BMBC SLA <i>Commenced 2019 with option to extend for a further 1 year plus 1 year, subject to annual review</i>	01/04/19 01/04/20 01/04/21	31/03/20 31/03/21 31/03/22	Contract & SLA
Clean & Green	CAC Commission Targetted Household Flytipping Service	BMBC Service Level Agreement	Year 1 Year 2 Cost: £32,000/annum. <i>Commenced 2019 with option to extend for a further 1 year plus 1 year, subject to annual review</i>	01/11/19 01/11/20	31/10/20 31/10/21	SLA
Clean & Green	CAC Commission Private Rented Housing Support Service	BMBC Service Level Agreement	Year 1 Year 2 Cost: £32,500/annum <i>Commenced 2019 with option to extend for a further 1 year plus 1 year, subject to annual review</i>	01/11/19 01/11/20 SLA Extension agreed to November 2021	31/10/20 31/10/21	SLA
Vulnerable People	CAC Commission New Mothers Support Service	Family Lives	Year 1 Year 2 Year 3 £50k per annum <i>Commenced 2019 with option to extend for a further 1 year plus 1 year, subject to annual review</i>	01/04/19 01/04/20 01/04/21	31/03/20 31/03/21 31/03/22	Contract
Vulnerable People	Central Well-being Fund Hope House Connects	Hope House Church	Year 1 £13,913 Year 2 £14,000	1/06/19 01/06/20	31/05/20 31/05/21	Grant Agreement

Vulnerable People	Financial Resilience Funding Welfare Rights and Legal Advice Service	Citizens Advice Bureau Barnsley	One year one off funding £10,000 <i>Delivery of this service was expected in November 2020 but was delayed due to operational challenges</i>	01/01/21	31/12/21	Grant Agreement
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PART A - OVERVIEW OF PERFORMANCE –

FROM 1ST OCTOBER 2020 – 31ST DECEMBER 2020

The following tables reflect the overview of performance of all Central Area Council contracted services and projects outlined in Table 1.

Reduction in social isolation in adults & older people

NB: New outcomes will be set based on services funded through the Social Isolation and Loneliness Challenge Fund.

Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
No. of group sessions delivered to children and young people in term time and holidays	404	196
No. of peer support sessions	/	15
No. attendees	4039	1607
No. new attendees	249	213
No. of Covid-19 Delivery Activities (such as virtual sessions and phone contact)	/	897

Creating a cleaner & greener environment in partnership with local people

Outcome Indicators	Target	Achieved Q3
No. of FPN for littering and dog fouling	/	150
No. of household fly tipping incidents investigated	/	330
No. of letters issued re fly tipping/waste	/	275

Supporting vulnerable people

Outcome Indicators	Target	Achieved to date
Total no. of referrals	60	31
Total no. of families receiving support	\	16
Total no. of new volunteers	25	30

Growing the economy


Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	\	1
No. of PT/sessional jobs created and recruited to	\	14
No. of apprentice placements created and recruited to (twiggs have 1)	\	1
No. of work experience placements created and delivered	\	1

Building strong & resilient communities

Outcome Indicators	Target	Achieved to date
No. of new volunteers	160	83
No. of new community groups	4	6
No. of existing community groups supported	24	24
Cashable value of volunteer hours (£13.51 per hour)	£29,762.00	£16,470.72
No. of times people have taken up volunteering opportunities linked to the work of Area Councils & Ward Alliances	476	282

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

Barnsley YMCA

<div>Children & Young People</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

The YMCA contract to deliver a service that builds emotional resilience and wellbeing in children and young people aged 8-14 years will come to an end on 31st March 2020. The new service, Service for Building Emotional Resilience and Wellbeing in Children and Young People Aged 8-14 Years started in April 2020 and this report covers Year 1 Quarter 3 (October-December 2020). A comprehensive monitoring report was submitted by YMCA in January 2021. The subsequent contract management meeting took place on 25th January 2021.

The project has adapted its delivery in response to the COVID-19 pandemic and continues to operate a flexible model of delivery. Some examples of the varied delivery methods throughout Quarter Three include:

- Juniors Youth Club held at the YMCA Building with booked on places
- Virtual activities via Microsoft Teams such as workshops.
- The creation of resource page on their website YMCA@home containing information and ideas of things to do and ways to support their health and wellbeing.
- Text line and email support.
- The varied use of social media from messaging to posting short films recorded by staff.
- Sleep support training & pilot project to supports participants who expressed a need.

Case study

This case study explores the impact the allotment sessions held at Joseph Locke Primary School, have had for one young person and how having support from the team in this environment has helped him in general and through the pandemic.

Jowan is 9 years old and attends our Joseph Locke after school club. During lockdown he attended the summer allotment sessions and then continued to attend the allotment sessions delivered for the participants who would normally attend the Joseph Locke after school club through the autumn term. Owen joined the after school club after being identified by our school contact who is the school's Parent Support Advisor as a child who would benefit from accessing the club to support him to interact with the other children out of the school environment and build his confidence and self-esteem.

During his time attending the project Jowan has developed positive consistent relationships with the staff team who he regularly sees, and this has supported him to fully engage in the sessions and develop friendships with his peers in the group. As the sessions moved outdoors due to lockdown the YMCA allotment was used throughout the summer holidays and then for the autumn term when the staff team could not go into school or use the YMCA building. This suited Jowan as he loves the allotment environment and learning new information and skills at the allotment with the team. Jowan really comes into his own at the allotment and staff have noted how his confidence has grown and how he is much more engaged in the sessions and fully participates in all activities now. Jowan unfortunately lost his grandma during lockdown which obviously impacted him greatly, he continued to attend sessions and mum feedback the difference in his mood one of the days he had attended the allotment session when she text staff to express this;

say a big Thankyou for looking after Jowan he adores coming to ymca but tonight he has come back a completely different child he's been very down with loosing his nanny yesterday but he's come home tonight with his little spark relit so just wanted to say thank you it's lovely how he's spent 1.5-2 hrs with you and the difference thank you so much ... could you

Staff continue to be in regular contact with Jowan through text and emails to his mum and he is keen to start attending the after school club as soon as the staff team are able to resume this either in school or at the YMCA building dependent upon restrictions and guidance from The National Youth Agency. The team continue to keep in touch via Facebook, the YMCA website, Facebook Live, You Tube, emails, texts and doorsteps visits, cards through the post and virtual youth clubs / meetings as well as street based detached sessions to ensure young people are safe and following restrictions and guidance during these ever changing times. Feedback from Jowan's mum regarding his time with the project so far is included below;

"Jowan has been coming to YMCA for just over a year now, he loves coming and attending the sessions and when he returns he is in a lot calmer state of mind. They are enabling him to socially

interact with others of a similar age out of the classroom environment. In that short time Jowan has become more confident, independent, and bubbly. Jowan enjoys all aspects of coming to YMCA, the staff, the activities and the environment and in his words makes him feel grown up. For me as a parent, knowing Jowan is safe and secure and enjoying himself is everything. He can sometimes display challenging behaviour so to know when he attends YMCA, he is respected, having fun and the staff understand him is brilliant as well as a sense of security for us as parents. One of Jowan's favourite activities is going up to the allotment he really does love those sessions and has told us lots of information which has been sourced from there. In a nutshell we would not be lost without YMCA they have helped Jowan so much Thank you."

District Enforcement

<div>Clean & Green</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

District Enforcement commenced delivery of the new Central Area Council contract on 1st April 2019. This service was then flexed in light of Covid-19. A comprehensive monitoring report for Quarter Three was submitted in January 2021 and the subsequent contract management meeting took place on 25th January 2021. The monitoring report for Quarter Three was also attached as a supplementary document at the Area Council Meeting on the 11th January 2021.

Operations are on-going and all areas continue to be patrolled. This quarter 150 FPN's have been issued in the area. 146 of these have been for littering offences and 4 for dog fouling offences. Cigarette litter accounted for 75% of the offences.

The Area Council Manager is currently working with District Enforcement to identify possible educational approaches to complement current approaches.

Operations / Case Studies

Littering and Dog Fouling Operations have continued in the Central Area through information received from Councillors and Neighbourhood Services. Two particular areas identified were around the Warren Quarry Lane/Highstone Road and also Birk Avenue in Kendray.

In total 20 FPN's for littering have been issued across both locations. 12 FPN's for Littering have been issued in this quarter around the area of Warren Quarry Lane/Highstone Road, with a further 8 FPN's issued on Birk Avenue in Kendray. (See separate attachments for individual case studies).

Twiggs Ground Maintenance

<div>Clean & Green</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

The new Clean & Green contract commenced on 1st April 2019, with a renewed focus on the establishment of new groups and encouraging more volunteering. This expectation was obviously lifted in light of Covid-19 restrictions.

A comprehensive monitoring report for Quarter Three was submitted by Twiggs in January 2021, and the subsequent contract management meeting took place on 28th January.

The Area Council Manager is working with Twiggs to look at how we ensure the performance measures better reflect some of the excellent work they have undertaken during covid restrictions.

The Area Council Manager has been able to identify additional funding to support a 'tool bank' where volunteers can access litter picking sets which are sanitised and delivered in a covid safe way with a health and safety conversation. There was been a great uptake on this already. We will be promoting this though the Ward Alliances and reflecting on the successes of this approach in the Quarter Four report.

Case Studies

01/10/2020 – Dove Valley Trail car park, Central

Pruning the diseased and dead wood from the area, reintroducing all the green waste to create a habitat pile.

Litter Picked – 1 bag



30/10/2020 – Footpaths leading to Measborough Dyke, Worsbrough

Reinstating the footpath, strimming back the edges, clearing the leaves and grass encroaching onto the walkway.



20/11/2020 – Ardsley Park entrance, Stairfoot

Supporting local group AFACT who work around Ardsley Park

Cutting back branches, clearing brambles and weeds. All waste was mulched and reintroduced into the grounds.

07/10/2020 – Farrah Street, Kingstone

Pruning shrubs, clearing smashed glass bottles and other litter.

Litter Picked – 1 bag



TARGETED HOUSEHOLD FLYTIPPING – SLA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

Further to the one-year extension to this SLA from November 2019 to November 2020, it was agreed at the August 2020 Area Council meeting to extend the SLA to November 2021. A comprehensive monitoring report for Quarter Three was submitted in February and has been discussed with the Area Council Manager.

As the table above demonstrates, the service is being effectively delivered with all milestones and outcome indicators being met.

Case Studies

Working with area council and resident's where multiple complaints have come in relation to one location, letters door knocking, and phone calls have resolved several private land hot spots through the quarter.

Complaint from resident, cleared within a week after contacting landlord and tenant.



SUPPORT FOR NEW TENANTS IN PRIVATE RENTED HOUSING – SLA

<div>Clean & Green</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

Further to the one-year extension to this SLA from November 2019 to November 2020, it was agreed at the August 2020 Area Council meeting to extend the SLA to November 2021. A Contract Management Meeting took place on 15th July and the service have been in regular contact since. A comprehensive monitoring report for Quarter Three was submitted in February and has been discussed with the Area Council Manager.

As the table above demonstrates, the service is being effectively delivered with all milestones and outcome indicators being met despite the limitations on usual processes brought about by COVID-19. For example, officers are currently unable to door knock.

Case studies

Visited property with JC and a full inspection was carried out. The property is a three bedroomed mid terrace. The Initial complaint was for a waste pipe leaking at the back from what looks like the toilets location. A number of hazards were identified:

- A- No door handle on external rear door on the inside appears to have been boarded up – currently preventing egress via the rear in event of a fire.
- B- No smoke alarms throughout the property - Fire Safety Referral has been issued to SYF.
- C- A lack of handrails on top floor bedroom staircase and into cellar
- D- A re-occurring leak at the rear of the property could be linked to the leak in the kitchen ceiling.
- E- Front and rear guttering is blocked with plants/moss
- F- No working lights in kitchen or cellar.

A)



C)



D)



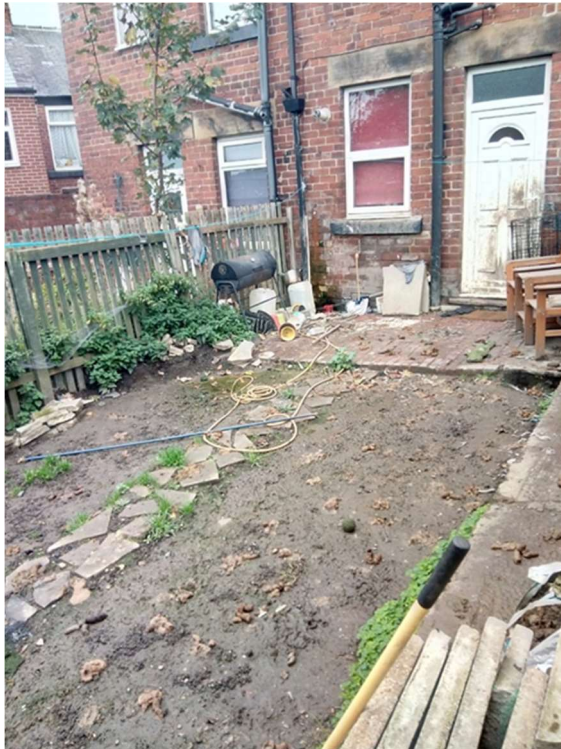
E)



Smoke detectors are now in place and working and Adam is due to re-inspect this property in the new year and will have results/ follow-up photos next quarter.

Worsbrough

Before and after photos for a significant amount of dog mess which smelt awful. The landlord cooperated after the tenant ignored warning letters.









Dodworth

Before and after – following landlord intervention after warning letters to the tenant. This case is still open and Adam is supporting this individual after a mental health deterioration, he was suicidal when Adam spoke to him and he is now getting the relevant support with Mental Health. After Adam's involvement with the landlord regarding mediation, a meeting has been arranged in the new year to discuss this tenancy. Namely any support and financial agreement we can get to regarding a repayment of current arrears.



FAMILY LIVES - NEW MOTHERS SUPPORT SERVICE

<div>Supporting Vulnerable Families</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>	RAG
	Satisfactory quarterly monitoring report and contract management meeting. 
	Milestones achieved 
	Outcome indicator targets met 
	Social value targets met 
	Satisfactory spend and financial information 
	Overall satisfaction with delivery against contract 

This contract formally commenced on 1st April 2019. The Quarter 3 (October to December 2020) monitoring report was submitted in December 2020, and the subsequent Contract Management meeting took place on 26th January 2021.

Despite Covid-19, delivery has continued, and the challenges posed have been responded to in a number of ways such as by:

- Conducting virtual visits and telephone support for those who are isolating or shielding
- Continuing to provide face-to-face visits
- Using social media to advertise on mum groups
- Utilising IT platforms to connect mums with one another
- Attending health partner meetings

The RAG ratings in the table above reflects the progress that has been made to date. However, notwithstanding Covid-19 restrictions, the referrals received in Q3 are still below the target set, resulting in amber ratings for milestones achieved and outcome indicator targets met. At the Contract Management meeting in January 2021 the low referral numbers were discussed and potential methods to increase these were considered. Potential mitigations discussed included extending the eligibility age range to children up to the age of three and/or extending the eligibility to fathers, new stepparents and kinship carers.

A subsequent meeting was held with Family Lives on 8th February 2021. Prior to this meeting, they submitted a report outlining their proposed contract variation. This report was presented and discussed with the following outcomes being agreed:

- Extending the eligibility age range to children up to the age of three.
- Extending the eligibility to fathers and kinship carers.

A contract variation is going to be completed to reflect these changes.

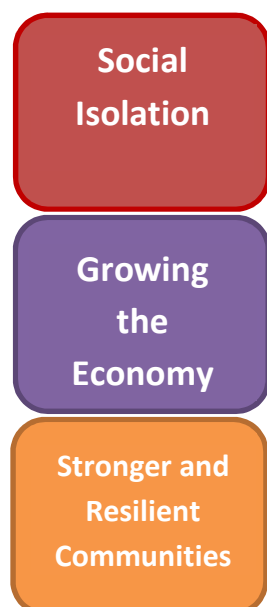
Moreover, it must be noted the number of referrals from January are looking promising (seven have been received so far in Quarter Four) and there has previously been interest shown in referring males to the service. Recent feedback from partners also includes:

Lesley has been always maintained contact with me and sends out regular communications regarding the service. We have met up on a few occasions to discuss joint working and how we can support one another to support our customers. Lesley clearly has a passion for what she does, this shines through. –
Social Prescribing Advisor

Your project is fantastic; not only for the clients you support, but also for the volunteers you recruit and train. Those on the Supported Volunteering Project need good support and you have provided it and helped build their confidence. Since AS started volunteering with you, she has blossomed! The training you have provided has been spot on too and during Covid, you have adapted so well. – Barnsley CVS

CENTRAL WELL-BEING FUND PROJECTS

CREATIVE RECOVERY – UPLIFT for the Central Area



	RAG
Satisfactory quarterly monitoring report submitted	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

In previous reports we have had regular updates and information about the Uplift Projects that have already taken place and elected members welcomed the Creative Recovery team to a briefing on 9th December where they had chance to do a deep dive into the project and explore outcomes in more detail.

The Area Manager met with the staff from Creative Recovery at a grant monitoring meeting on 26th January and discussed what delivery is realistic moving forwards. After exploring options, it was felt that the best (and recommended) course of action would be to 'press pause': Creative Recovery are making preparations for when Covid-19 restrictions are lifted and they are aware that the collective trauma and anxiety that people have struggled with will become more apparent, and also planning for when community connections can be tentatively restored.

The balance of the Uplift grant is £7,053. When it's safe to do, Creative Recovery would like to like fulfil their commitment to the 'Blow out the Blues' project in Kingstone. This is site responsive work created with tenants, so not something we would move elsewhere. We feel that working alongside Berneslai Homes as planned would be positive in terms of supporting their work with the most vulnerable. We also discussed using any remaining funding to then create something with people in Kendray, following on from user-led conversations we had while working on the Window project there. Their strengths-based approach has always been to begin with relationships and build something with people at the heart of it. The recommendation to pause enables the opportunity for future delivery to create projects WITH people rather than FOR people.

DIAL – Central Area Advice Drop-in

<div>Social Isolation</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report submitted	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

DIAL had a Year Two extension covering July 2020 – June 2021. A comprehensive monitoring report for Quarter Three was submitted by DIAL in January 2021, and the subsequent contract management meeting took place on 25th January.

As reflected in the rag ratings above, progress has been excellent despite the implications of Covid-19. For example, during Quarter Three, 533 individuals accessed alternative provision across the Central Area. Here are the figures divided by Ward:

By Ward Oct-Dec 2020	No. of individuals accessing alternative provision
Central	136
Dodworth	86
Kingstone	78
Stairfoot	108
Worsbrough	125

Further figures demonstrating their success include:

- 260 residents have received telephone advice
- 82 residents have been supported by telephone to complete benefit claim forms
- 86 residents have received safe and well checks from our team
- 105 residents have received timely and accurate public health advice
- £238,152 has been generated in unclaimed benefit income since July 2020
- For every £1 invested by the Central Area Council Wellbeing Fund £15.87 has been generated for the local economy
- 87% of residents reported a reduction in anxiety and improved wellbeing
- 81% of residents reported feeling more confident and having an improved outlook

- 100% of residents reported feeling less isolated

Case study from Central Area work

Before DIAL

Mr M is an 82-year-old gentleman who has Arthritis, COPD and a hearing impairment. He had been claiming Disability Living Allowance for many years due to issues with his mobility. Since then his condition has worsened and he now needs a lot of help with his care needs. His friend and neighbour have been helping Mr M with his care needs for a few years and they wondered if he may qualify for Attendance Allowance as well as DLA.

Advice provided by DIAL

DIAL did a case review and checked the benefits he was already getting. As he already has an award of DLA of higher rate mobility, we advised him to ring the DLA unit and ask for a review of his DLA so they can look at his care needs.

Mr M rang us back when the DLA review form arrived which we then helped him to complete. This had to be done over the phone with his neighbours help as, due to Covid 19 restrictions, we could not see him face to face as we would normally do. Although Mr M would have preferred a face to face appointment due to his hearing impairment, he understood why we could not do that and was happy to proceed as long as his neighbour could assist him,

After DIAL - Mr M's DLA was reviewed and he was awarded the higher rate care component (as he needs help with care needs during the day and night) as well as keeping his higher rate on mobility.

"I am very grateful to DIAL for their help. I had no idea that I could ask for a review of my DLA until they told me. I would also like to express how grateful I am that DIAL is still able to help despite everything being disrupted by Covid."

HOPE HOUSE CONNECTS

**Supporting
Vulnerable
Families**

**Growing the
Economy**

**Stronger and
Resilient
Communities**

	RAG
Satisfactory quarterly monitoring report	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Hope House Connects Project commenced Year 2 of funding on 1st June 2020. A report was submitted in January 2021 detailing how they continue to operate during COVID-19 covering the following areas:

1. Reopening Cheeky Monkeys Toddler Group.

Each session was limited to twelve adults (not including staff), a booking system was used, and tickets were limited to two adults per family.

2. Lockdown two

As support groups were allowed, they ran a 'drop – in' session on a Friday morning for anyone who needed a safe place to come and chat to a familiar face.

3. December – Christmas activities and relaunching Little Chimps Family Support

Christmas activities involved: Christmas themed craft activities at Cheeky Monkeys Toddler Group, a virtual Christmas party with activity packs including a nativity sticker scene they used together during the party and a Christmas Present Delivery. They received the following feedback from a parent:

Thank you both for a lovely Christmas party. He absolutely adored the nativity sticker scene too, thank you. He's usually running around full of beans, so it was lovely and surprising that he sat listening to Sarah tell the story whilst sticking the pictures on the scene ❤️ xxx

They also relaunched Little Chimps and received the following feedback:

I can't thank Rachel and Sarah enough for having a safe place for our family to come to. My husband has had Covid and suffers with breathlessness so we don't get out much. We were able to park right next to the building so my husband was able to get out of the house and we could get some support....We really do appreciate all they do.

4. What next for Hope Connects in Quarter Three

In order to continue providing support during Lockdown Three, which introduced tighter restrictions, they spoke to the Central Area Neighbourhood Engagement Officer. As their building is a registered safe place, they decided to run a drop -in session, similar to the one they ran in Lockdown Two. Each session is for one family only and is ran in a Covid secure manner with social distancing and sanitizing between appointments. FaceTime Sessions are also available for those who prefer this.

5. The Spirit of Barnsley Award

Hope Connects was nominated for a Spirit of Barnsley Award for showing outstanding contribution to our community during the Coronavirus pandemic. They posted a photo of staff with the award on social media and received the below comments from session users:

you both do such a fabulous [job](#), we love attending group and your both super supportive ❤️ xxx

Great ❤️ xxx
you both
deserve it
so much



You both
deserve
it 🌟
👏 fantastic
news!! Xxx

Gosh you two deserve this so much! You've been amazing throughout this pandemic and before. You genuinely care about the people you work with and you are appreciated more than you know 🍀🍀🍀

Youth Work Fund Projects

THE YOUTH ASSOCIATION (TYA) – StreetSmart Kendray

Children &
Young
People

Growing
the
Economy

Stronger and
Resilient
Communities

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Youth Association ‘Street Smart’ project commenced Year 2 of funding on 1st July 2020. A report was submitted detailing the work that has been happening and all targets and Milestones are being met.

StreetSmart is a scheme that improves skills, attitudes and prospects by taking training and certification to street level. The project involves delivering street-based workshops, supplemented by sports, social action and other initiatives.

Due to the Covid restrictions put in place throughout November, youth workers adapted their approach to working with young people across the four wards. Detached Youth Workers have continued to be out working face to face with young people to provide a consistent face during a time of constant change. But they have also engaged with some young people online which is where a new LGBTQ+ group emerged.



Sport

One of four sports satellite sports clubs have come to an end but 2021 will see new sports satellite clubs being set up across the four wards. Due to the current restrictions young people were consulted regards online sports sessions but little interest was shown, with feedback being sports sessions would be preferred outdoors, this was a result of the types of preferred sports, lack of space at home and poor WIFI connection.

Social Action

Young people continue to take great interest in what social action is, how they can get involved and what this might mean for their prospects. Consultation has been carried out to find what young people think about social action and to encourage them to consider how it benefits the community. They have also carried out different activities such as litter picks in their local hang out spots and a graffiti project in Ward Green spray-painting skate ramps in order to reclaim the space. The LBGTQ+ group are also working on raising awareness of the experiences of LBGTQ+ young people in education.



(Gathered from consultation exercise)

Street-based curriculum







The street-based curriculum continues to be delivered across the four wards. Young people have taken part in newly devised sessions around teambuilding and role models. Young people engage well, particularly with tablets and devices that youth workers use to deliver sessions.



Ward specific activity

Kingstone	<ul style="list-style-type: none">- Basketball project was postponed pending Covid-19 restrictions.
Stairfoot	<ul style="list-style-type: none">- 20-week football satellite sports club completed- Consultation process for the painting of the mushroom completed. This project was postponed pending Covid-19 restrictions- StreetSmart sessions- Online baking- New LGBTQ+ focused project
Worsbrough	<ul style="list-style-type: none">- Young people in Ward Green have completed their consultation regards a graffiti project in the skate park.- Young people have taken part in a community litter pick and have engaged with youth workers in the importance of keeping their area looking and feeling good.- Young people want to reclaim this space and have spoken about developing skills in art and spraying.- Detached teams maintained consistent levels of communication with CDOs for this area, as it was apparent that ASB increased during this time.
Central	<ul style="list-style-type: none">- Detached teams are now working in the Measborough Dike area.- A group of young men have shown an interest in starting a football sport satellite club, which was planned to start in January 2021, Covid-19 restrictions pending.- Contact with young people from Hoyle Mill skate park continues with groups there waiting for a response regarding their social action project currently under consultation by relevant partners within the council.

YMCA – Detached Youth Work

<div>Children & Young People</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

The YMCA youth Work Project commenced Year 2 of funding on 1st September 2020. A report was submitted detailing the work that has been happening during Quarter Three.

The detached project is delivered in Dodworth and Gilroyd on Tuesday evenings and is an established programme engaging with a regular group of participants. They also maintain contact with and support other groups of young people more sporadically in other areas in Dodworth. They have maintained a consistent and regular detached provision throughout the period and continued to work with young people within their communities.

Due to Covid-19 they were unable move to working indoors over the colder months as planned. But as detached youth work is recognised by the government as essential work, their detached programmes have been active since June 2020, and their teams have maintained their presence within the communities they serve. They have therefore been able to continue to engage with and support their regular groups young people.

Throughout tighter restrictions like lockdowns, ‘garden gate youth work’ has become the norm for their teams. This involves walking around communities they are recognised in and having checked in on people at their garden gates.

They continue to remind young people of the latest guidelines and their obligations to older members of their families / bubbles. Whilst also having conversations with them about any worries they may have regarding the pandemic.

They also remind any small groups of young people they find socialising on the streets of their obligations and the need to comply and often find once reminded the young people comply.

Other Grants

Age UK Barnsley

Reduction in
loneliness and
isolation in adults
& older people

Stronger and
Resilient
Communities

Growing
the
Economy

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Age UK Covid support project commenced deliver on 1st July 2020. A report was submitted detailing the work that has been happening during the second quarter of delivery and all targets and Milestones are being met or exceeded.

In this quarter they have worked with 69 older people/couples in the central area, providing a range of activities and support from volunteers' telephone befriending & regular calls from inclusion workers. The support they have provided has been varied and includes:

- Delivering 11 different home-based activities which included cooking, gardening, photography, puzzles, history, art and hampers based around two main events Halloween/bonfire night and Christmas.
- Creating their own activity booklets
- Created a 'jigsaw library' with over 50 jigsaws available to service users. Social Inclusion workers/volunteers provide a drop-off and collection service. 4 of our service users in the Central Area take part in the club.
- Continuing to provide resources and further support around mental wellbeing, mobility/falls and keeping warm in winter.
- Signed posted 20 service users to other organisations.

Future projects:

Age UK Barnsley are currently working in partnership with BMBC to deliver a new Digital pilot project. They are providing a digital tablet and 3 months' internet access, along with IT support, set-up and ongoing support until the older person is confident in knowing how to access online services such as shopping. Once the three-month scheme finishes, the user has the option to continue by taking on the costs themselves and we would gift them the equipment to allow them to continue, or if they feel it has not been beneficial then they can return the equipment with no additional costs.

Moving forward, one of Age UK's social inclusion workers has plans in place for a local walking football group, links have already been made with a local club who will support and provide equipment and facilities to successfully start and run the group.

A partnership has been formed with the National Trust, specifically for their site at Wentworth Castle Gardens. This partnership will allow Social Inclusion workers to provide guided walks, tailored to the needs of the service user's (Short, Long, Historical, Scenic etc) and grant free entrance for them when accompanied by us, to access the beautiful grounds.

Outcomes indicators for October 1st – December 31st, 2020

Project Outcome	Progress so far
Outcome 1 Enable people to feel less isolated	42 people having regular befriending calls or visits 65 older people have been offered a range of interactive activities to help stay involved
Outcome 2 Enable people to shop and go out independently	9 older people have been supported to find new ways of getting their shopping. 7 are now using Morrison's doorstep delivery phone service, online shopping or hot meal/frozen/long life meal delivery service Staff have been out with 2 older people to build up confidence. Age UK Barnsley volunteers are no longer shopping for older people as at 31 December 2020
Outcome 3 Address low mood and mental health issues.	We have spoken to 40 people this quarter about low mood. 9 people have said they felt down and received support We have sent out our booklet 'my mind matters' to 28 people. We have signposted 2 people to GP/ mental health/cancer-specific helplines/forums
Outcome 4 Address balance and mobility issues	43 people have discussed their mobility and balance this quarter. All have been offered the Staying Steady booklet 2 people were escorted/taken to hospital and GP appointments 1 expressed fear of falling and has now had a falls assessment and uses aids and adaptations to help with mobility in her home/ keep herself active