

Equality Impact Assessment

Adult Social Care Local Account 2021/22

Stage 1 Details of the proposal

Name of service	Place Health & Adult Social Care
Directorate	
Name of officer responsible for EIA	Catherine Sellars
Name of senior sponsor	Dominic Armstrong
Description / purpose of proposal	Development of the statutory Adult Social Care Local Account for the period 2021/2022
Date EIA started	09/09/2022
Assessment Review date	

Stage 2 - About the proposal

What is being proposed?	<p>The development of the Adult Social Care Local Account for the period 2021/2022.</p> <p>The local account is produced on an annual basis, however due to the Covid-19 pandemic this was last produced in 2018/2019. We are working with partners in communications to publish this on our website as a summary highlighting key achievements and objectives including a communications approved report link to allow customers to read the full report. By producing the local account on our website we hope to make the report more interactive and engaging.</p> <p>The local account will include narratives of performance along with visual case studies and performance elements.</p>
Why is the proposal required?	The local account is a self-assessment that local

	authorities who provide adult social care services produce on an annual basis
What will this proposal mean for customers?	<p>The account will provide customers with a clear picture of:</p> <ul style="list-style-type: none"> • the achievements we have made in adult social care – how well we are performing • the changes and challenges we are facing • our plans for future improvements <p>Publishing this report makes us directly accountable to those of who use our services, allowing people to determine how well we're doing.</p>

Stage 3 - Preliminary screening process

<p>Use the <u>Preliminary screening questions</u> (found in the guidance) to decide whether a full EIA is required</p> <p><input type="checkbox"/> Yes - EIA required (go to next section)</p> <p><input type="checkbox"/> No – EIA not required (provide rationale below including name of E&I Officer consulted with)</p> <p>Yes – EIA required</p>

Stage 4 - Scoping exercise - What do we know?

Data: Generic demographics
<p>What generic data do you know?</p> <p>Demographic data is from the Adult Social Care Outcomes Framework (ASCOF), a national set of performance indicators that all councils must report on.</p> <p>ASCOF data requires only Age and Gender groups to be reported on and as such data is unknown on any other protected characteristic group. The characteristic groups are recorded on our case management system liquid logic.</p> <p>To consider improvements for next year to include reporting of ASCOF data internally by protected characteristic group to understand if there are any signification issues or impacts</p>
Data: Service data / feedback
<p>What equalities knowledge do you already know about the service/location/policy/contract?</p>

The core purpose of Adult Social Care is to provide care and support to older, disabled and vulnerable people and their carers. The service seeks to promote equality, diversity and social inclusion

Data: Previous / similar EIA's

Has there already been an EIA on all or part of this before, or something related? If so, what were the main issues and actions it identified?

This publication will be the ninth local account produced. Previously the feedback from the focus groups has consistently stated the need for the report to be a short summary, in plain English, with illustrative case studies and the design should be easy to read and engaging.

Data: Formal consultation

What information has been gathered from formal consultation?

Initial consultation from customer focus groups were that the current draft is informative, clearly highlighting successes over the period along with clearly identified areas of improvement, the feedback was however given that the current document is too lengthy and thus not as engaging. We are working with our partners in communications to develop a formal publication and condense the report. Continued consultation with other user groups yet to take place.

Stage 5 - Potential impact on different groups

Considering the evidence above, state the likely impact the proposal will have on people with different protected characteristics

(state if negative impact is substantial and highlight with **red text**)

Negative (and potentially positive) impacts identified will need to form part of your action plan.

Protected characteristic	Negative ' - '	Positive ' + '	No impact	Don't know	Details
Sex			X		
Age			X		
Disabled <i>Learning disability, Physical disability, Sensory Impairment, Deaf People, invisible illness, Mental Health etc</i>	-				Disabled people with communication disabilities such as people with sensory impairments and people with learning difficulties because they may find using online services more difficult. Website to adhere to WCAG2 – Website accessibility guidance
Race	-				People whom English language is a communication barrier or not first spoken

					language may find using online services more difficult. Website to adhere to WCAG2 – Website accessibility guidance
Religion & Belief			X		
Sexual orientation			X		
Gender Reassignment			X		
Marriage / civil partnership		N/A	X		
Pregnancy / maternity			X		

Other groups you may want to consider					
	Negative	Positive	No impact	Don't know	Details
Ex services			X		
Lower socio-economic			X		
Other ...			X		

Stage 6 - BMBC Minimum access standards

If the proposal relates to the delivery of a new service, please refer to the Customer minimum access standards self-assessment (found at)

If not, move to Stage 7.

Please use the action plan to ensure the new service complies with the minimum access standards. Reasonable adjustments for disabled people.

Not yet live

☐ The proposal will meet the minimum access standards.

☐ The proposal will not meet the minimum access standards. –provide rationale below.

Stage 7 – Action plan

To improve your knowledge about the equality impact . . .

Actions could include: community engagement with affected groups, analysis of performance data, service

equality monitoring, stakeholder focus group etc.

Action we will take:	Lead Officer	Completion date
Community engagement with service user groups following approval of communications developed report to understand any accessibility needs	Catherine Sellars	
Website to be produced in live to gain feedback from general public on the contents and accessibility	Catherine Sellars/ Alison Dixon	

To improve or mitigate the equality impact . . .

Actions could include: altering the policy to protect affected group, limiting scope of proposed change, reviewing actual impact in future, phasing-in changes over period of time, monitor service provider performance indicators, etc.

Action we will take:	Lead Officer	Completion date
Website publication to adhere to WCAG2 – Website accessibility guidance, the BMBC website is setup to include accessibility features such as translate, BSL sign language and audio. Which will reduce the impact on disabled and race groups.	Catherine Sellars	

To meet the minimum access standards . . .(if relevant)

Actions could include: running focus group with disability forum, amend tender specification, amend business plan to request extra 'accessibility' funding, produce separate MAS action plan, etc.

Action we will take:	Completion date

Not yet live

Stage 8 – Assessment findings

Please summarise how different protected groups are likely to be affected

Summary of equality impact

Disabled and race protected characteristic groups may be impacted by publishing the report online and using online services.

Summary of next steps

The council must adhere to WCAG2 – Website accessibility guidance and as such webpages are developed with accessibility features for protected characteristic groups. The webpage summary will include all key achievements and improvements of the local account and will be easy to read.

Signature (officer responsible for EIA) Date

Catherine Sellars 09/09/2022

**** EIA now complete ****

Stage 9 – Assessment Review

(This is the post implementation review of the EIA based on date in Stage 1 if applicable)

What information did you obtain and what does that tell us about equality of outcomes for different groups?