

## **Noise Management Plan**

### **214 – 216 Barnsley Road Cudworth**

The below report has been compiled by The Tipsy Toad Hospitality Company with the primary purpose being to highlight any potential noise pollution sources that may arise from Williams / Life's A Burger and set out measures that will be put in place to mitigate the impact on neighboring properties and residents. The below policies and procedures will remain under constant review to ensure they are adequate and effective.

#### **Company Overview**

We have 12 years experience successfully operating within the hospitality sector, and have ran a range of businesses from high end cocktail establishments to 2000 capacity nightclubs, restaurants to beer halls. Throughout our career we have built excellent relationships with companies and suppliers and have always liaised closely with the council, licensing, police and other authorities, maintaining a strong cooperative working relationship at all times. It is key to our business model to establish positive relationships with other businesses and neighbors, and successfully integrate ourselves within the local community.

#### **Site Description**

214 – 216 Barnsley Road Cudworth was historically 2 terraced houses that have since been converted into 1 commercial unit. They are of a stone construction, with timber floors, and a large 2 story brick garage to the rear of the property.

Williams will occupy the ground floor only, with the 1<sup>st</sup> and 2<sup>nd</sup> floors remaining empty for the foreseeable future. Should this change at any point, for example, converted in to a residential space, this report will be updated and adequate structural and procedural measures will be put in place. The main customer area will be open plan with a small pizza kitchen off from the main trading area, and toilets to the rear of the property.

Life's A Burger will be the brand that will occupy the garage to the rear of the property. This will consist of an open plan customer area on the ground floor with the kitchen and toilets on the first floor.

Site plans attached to the bottom of this document.

## **Business Overview**

Williams will be a more up market offering than what is currently available in Cudworth. We will offer a large range of traditional and bespoke cocktails, premium lagers, as well as artisan gins and other spirits. Throughout the day we will offer a comfortable place to meet and socialise, serving freshly made sandwiches, paninis, and barista coffee. In the evening we will a modern, on trend bar offering high quality drinks, and serving hand stretched pizza. It is our intention to bring city centre quality to Cudworth.

Life's A Burger is a cool and relaxed burger joint serving gourmet burgers and sides. Like most burger joints we will have a large selection of craft beers to choose from, as well as a small cocktail and spirit menu.

## **Potential Sources of Noise and Their Control Measures**

### **Music**

A digital sound limiter will be installed with the sound system which will limit the volume of all amplified equipment. This level is to be set and never increased. If any part of the sound system is altered, the noise level shall be rechecked to ensure that the limiter is still set at the appropriate level.

The volume of amplified sound used in connection with the entertainment provided, shall always be under the control of the Licensee/Management and the controlling mechanism shall be operated from a part of the Premises inaccessible to the public.

This device will be regularly maintained to ensure that the noise produced within the premises will not be audible within any residential premises in the vicinity.

Doors and windows are to be kept shut after 10pm, and all entrance / exit doors are to be fitted with automatic closing devices.

All speakers shall be professionally installed to ensure that their location and positioning minimises the likelihood of sound and vibration escaping the property.

Party walls are to be over boarded and a 100mm acoustic insulation layer in-between.

New more efficient windows and door are to be installed to the front of the property.

### **Live Music, Dj's and Other Acts / Entertainment**

Live music shall not run after 11pm.

Any form of entertainment requiring amplified sound must always plug into the house sound system and as such will be subject to the same pre approved and restricted levels.

Under no circumstances are acts allowed to use additional PA systems.

Neighbours will be advised when we have any live entertainment on. Alternatively, if residents do not wish to share their contact details, they can keep up to date by checking our socials.

## **Customers**

Signage will be placed around the property both internally and externally instructing guests to enter / leave quietly and be always mindful of our neighbors.

Guests who are deemed to be creating inappropriate levels of noise will be refused service and asked to leave. Repeat offenders will be barred.

No tables / chairs will be outside the property after 10pm, reducing the likelihood of guests being outside for prolonged periods of time.

Staff are to regularly monitor outside the building and advise guests to be quiet if they are making excessive levels of noise. Guests will also be asked to return to the inside of the premises once they have finished smoking. If guests have to be asked multiple times, then they will be refused service and asked to leave. Repeat offenders will be barred.

Towards the end of the evening, calmer music will be played to ensure guests do not leave the premises in a rowdy manner.

At closing time, staff will be positioned at the exit to ensure guests are leaving quietly.

Wherever possible, guests will be encouraged to wait for taxis etc inside the premises.

## **Extraction**

All fans and motors for kitchen extraction are to be installed within the property.

Food service is to be restricted to 9pm, therefore all extractions systems should be turned off by 10pm.

Regular maintenance is to be carried out to ensure all aspects of the system are working correctly.

## **Other Plant**

Heat exchanges necessary for chilling shall be installed in a location which will have the least impact on local residents (likely to the rear facing bank street). Where necessary a barrier will be installed to reduce the impact further.

Exchanges shall be installed on anti-vibration mounts.

All plant will be regularly maintained.

## **Deliveries**

Deliveries of kegs, bottles, food or other materials necessary for the operation of the business will be carried out at such a time or in such a manner as to prevent nuisance and disturbance to nearby residents.

## **Waste Management**

Wherever possible, bottle skips and bins containing cans or bottles will not be emptied outside after closing but will be dealt with the next day during normal office hours.

All internal bins will be lined with bags, so in the event they need emptying mid shift they can be lowered into an external bin quietly.

The handling of beer kegs, bottles and other similar items will not take place in the late evening, at night and during the early morning, when the noise generated could cause a nuisance.

As part of our clean down procedure, staff will be instructed to ensure the exterior of the premises is left clean and they will be trained to do so in as quiet a manner as possible.

## **Staff training**

All management and staff are to be made aware of this noise management plan.

The noise management plan shall be reviewed regularly and at the request of the local authority to ensure all control measures remain effective and appropriate.

Regular refreshers are to take place and up to date records kept.

## **Complaint management**

Local residents can be provided with DPS and manager contact details, so that any issues can be dealt with immediately.

Any complaints should be recorded and reviewed. In the occurrence of repeat issues in a certain area, the noise management plan must be reviewed and amended to prevent further disturbance.



