

### Information Sheet/Chronology – Support of Application

On the 29<sup>th</sup> October 2014, Lifestyle Express failed a test purchase operation that was conducted by South Yorkshire Police.

On the 10<sup>th</sup> November 2014, Licensing Officer Michelle Hudson, local Neighbourhood Sergeant Andrew Froggatt, and I carried out a licensing visit. The purpose of the visit was to provide a training pack and to carry out an action plan with Amutha Ravikumar.

On the 20<sup>th</sup> January 2015, Lifestyle Express passed a test purchase operation that was conducted by South Yorkshire Police.

On the 11<sup>th</sup> March 2015, South Yorkshire Police received a complaint that two 12-year-old girls had been served alcohol in the premise.

On the 20<sup>th</sup> March 2015, Michelle Hudson visited the Lifestyle Express in relation to the allegations received on the 11<sup>th</sup> March 2015. Amutha Ravikumar and her husband were spoken with at the time and they denied making any such underage sale. They were unable to produce any refusals logs as they claimed that they had taken them home to photocopy.

On the 27<sup>th</sup> March 2015, Michelle Hudson visited the premise once again to find that refusals logs were now in place.

On the 27<sup>th</sup> April 2015, I visited with Licensing Officer from Barnsley Metropolitan Borough Council Rachel Fisher. Amutha Ravikumar was not present at the time of the visit therefore Mr Ravikumar was spoken with. Mr Ravikumar advised at the time that he did hold a personal licence however; he was unable to locate it. Upon inspection, not all relevant documentation linked to their premise licence was displayed and their refusal logs only documented refusals for cigarettes not alcohol. Mr Ravikumar was advised that information had been received that on Saturday evenings, underage had been trying to purchase alcohol from the shop and specific drinks including *Frosty Jacks* and *Sourz* had been mentioned. Mr Ravikumar denied there being a problem with underage in the shop. It was stressed to Mr Ravikumar that the challenge 25 policy should be practised when customers were trying to purchase alcohol.

On the 28<sup>th</sup> April 2015, a letter was sent to Amutha Ravikumar following the visit on the 27<sup>th</sup> April outlining points raised and improvement required.

On the 18<sup>th</sup> May 2015, I carried out a licensing visit with Rachel Fisher to find that all paperwork was now in order. I spoke with Amutha Ravikumar and explained that the Neighbourhood Team had raised concerns about underage in the area being in possession of alcohol. I reiterated the need to practice challenge 25 and advised that they must also refuse service to anyone that they suspected was buying alcohol and passing it onto someone that was underage, as this was also an offence. Amutha Ravikumar stated that she was not aware that they needed to do this.

On the 1<sup>st</sup> November 2017, the shop passed a test purchase operation that was conducted by South Yorkshire Police.

On the 15<sup>th</sup> February 2015, licensing check completed with BMBC Licensing Officer Martin Cooper all in order at the time of the visit.

On the 25<sup>th</sup> April 2019, the shop passed a test purchase operation that was conducted by South Yorkshire Police.

On the 31<sup>st</sup> October 2019, the shop passed a test purchase operation that was conducted by South Yorkshire Police.

On the 1<sup>st</sup> April 2021, South Yorkshire Police received a complaint that alleged that the owner of the Lifestyle Express was selling to underage.

On the 11<sup>th</sup> June 2021 at 18:32, Lifestyle Express failed a test purchase operation that was conducted by South Yorkshire Police. Kathiravelu Ravikumar served police volunteers aged 17 years old with two bottles of Kopperburg. Mr Ravikumar was issued with a fixed penalty ticket for the offence.

On the 15<sup>th</sup> June 2021 telephone call made to Amutha Ravikumar to discuss the failed test purchase on the 11<sup>th</sup> June. Advised regarding consequences of a further failure in 3 months and three failures in a 12-month period and arranged to visit to complete an action plan with her.

On the 22<sup>nd</sup> June 2021 licensing visit to complete the action plan with Amutha Ravikumar. Reiterated the consequences of another failure once again and provided her with a training pack and the action plan that was signed.

On the 16<sup>th</sup> July 2021 at 19:36, Lifestyle Express failed a test purchase operation that was conducted by South Yorkshire Police. Kathiravelu Ravikumar served police volunteers aged 16 years old with a WKD Blue.

On the 20<sup>th</sup> July 2021 telephone call made to Amutha Ravikumar regarding failed test purchase on the 16<sup>th</sup> July. I explained the consequences of this and explained what would happen should they fail again within the next 12 months. Amutha Ravikumar advised that she was going back to Sri Lanka for a family emergency and would be away for the next 2 weeks minimum. However, advised that they have had serious conversations regarding Mr Ravikumar serving alcohol due to the last two test purchase failures being a result of him serving.

On the 21<sup>st</sup> July 2021, South Yorkshire Police received a complaint that a 13 year old had been sold alcohol from the shop. CCTV Footage clearly showing the young person is available for committee members should they wish to view it. The footage shows the young person with friends prior to entering the store, entering the store alone, making the purchase

of alcohol and leaving the store. A photographic image is also available of the young person which can be viewed by the committee.