

BARNSLEY METROPOLITAN BOROUGH COUNCIL

**North Area Council Meeting:
1st February 2016**

Agenda Item: 5

**Report of North Area Council
Manager**

**Commissioned Project Performance Updates –
Anti-Poverty – Community Outreach Project, Environment - Clean and Green
Service and Health and Wellbeing – Now You're Cooking Project**

1. Purpose of Report

- 1.1 This report includes a performance report for three of the current commissioned projects.

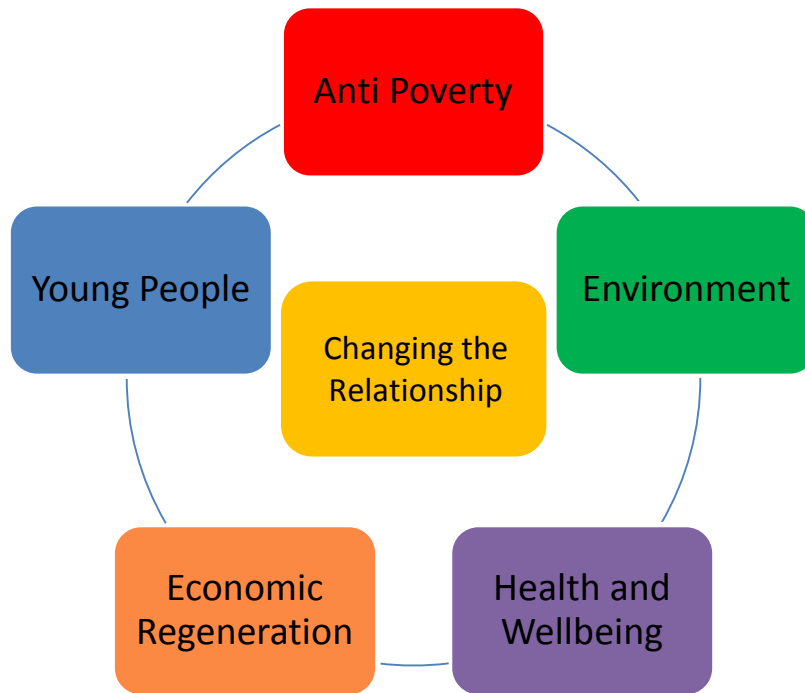
2. Recommendations

It is recommended that:

- 2.1 Members note Appendix 1, Project Performance Report for Anti-Poverty – Community Outreach Project.**
- 2.2 Member note Appendix 2, Project Performance Report for NAC Clean and Green Service.**
- 2.3 Members note Appendix 3, Output figures of the Now Your Cooking Project. Member should note that this contract ends in mid April 2016.**

3. Background

- 3.1 In late 2013 North Area Council agreed the following priorities which were identified following a series of workshops at which members considered a range of statistical and consultation data from a variety of sources:



3.2 The appendices to this report provide a performance update for three of the commissioned services. The table below show the funding allocation for each project.

	Service	Provider	Contract Value/length	Contract start date
Anti-Poverty	Financial Inclusion Service	CAB & DIAL	£145,000 2 years	14 th September 2015
Environment	Clean & Green Community Development	The Forge, Anvil CIC	£150,000 2 years	14 th September 2015
Health and Wellbeing	Healthy Eating Project	South and West Yorkshire (NHS) Foundation Trust	£98,893 18 months	16 th October 2014

4.0 Performance

- 4.1 Appendix 1 shows that CAB and DIAL are delivering well against all of its outcomes and outputs. Demand for the service has been high than initially anticipated.
- 4.2 Appendix 2 shows that The Forge have required time to learn about the geography of the North Area, familiarise themselves with the local green spaces and begin to build working relationships with the Ward Alliances and other groups involved in clean and green related activities.

- 4.3 Appendix 3 shows that SWYPFT have exceeded their targets for the Cook and Eat Project over the last quarter. The qualitative feedback is also to a high standard.
- 4.4 All new contracts will have break clauses included in the contract arrangements to ensure that the Area Council can react if the budget allocation is amended.

5.0 Review of Priorities / Allocation of funds

- 5.1 The Now You're Cooking project will end on the 15th April 2016. The Area Council Manager has received no instruction to extend this contract.
- 5.2 Members should consider which existing projects they wish to prioritise, based on the information provided.
- 5.3 Members should consider which priorities they wish to concentrate for design and procurement of further commissioned projects.

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Date:
18th January 2015

Appendix 1: Project Performance Report for Anti Poverty – Community Outreach Project

CAB & DIAL - Quarterly report received on 7th Jan 2016

Anti-Poverty		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
Health and Wellbeing	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Economic Regeneration	Overall satisfaction with delivery against contract	●

Overview

Advisers from CAB Barnsley and DIAL are delivering outreach sessions as follows:	
Old Town Ward Emmanuel Church Huddersfield Road, Barnsley S75 1DT Every Monday 9 - 1 pm	Darton East Ward Mapplewell Village Hall Darton Lane, Barnsley S75 6AL Every Wednesday 1 - 5pm
Darton West Ward The Darton Centre Huddersfield Road, Darton S75 5NB Every Thursday 9 - 1pm	St Helens Ward Roundhouse Lifelong Learning Centre Laithes Crescent, Barnsley S71 3AE Every Friday 12.30 – 4.30pm

The provision of this service commenced on the 14th September 2015 and is delivered by CAB and DIAL. The contract is one year (plus one year subject to contract).

CAB described the uptake of provision has been unprecedented. There has been a rapid uptake, with 14 clients accessing the service in the 1st week. It is believed the service is very popular because there are no appointments and people know that they can have immediate access to information and advice.

26% of service users are retired

27% of service users are Berneslai Homes tenants.

1. Performance monitoring, Quarter 1 reports

a. Milestones

All milestones relating to the contract have been achieved.

b. Outcomes

A total of 128 client impact evaluations have been completed. This involved benchmarking their perceived wellbeing at initial contact stage.

86% reported feeling less stressed

38% report they feel more able to manage their own affairs

38% report they are experiencing improved health and wellbeing

An existing volunteer form CAB has been deployed to act as a receptionist at the Darton Centre.

c. Outputs

The output figures are currently exceeding the expectations of the performance monitoring targets. To date 205 people have accessed the provision. The highest attendance figures are within the Darton East Ward with 33% of the total clients. The Old Town venue was initially the quietest outreach session but attendance has increased.

50 clients have received advice relating to benefit gains which are estimated to bring an additional £177,053 of income to the North Area.

d. Case Studies

Three case studies were provided.

2. Communication, promotion and marketing

Representatives have now attended three out of the four Ward Alliances and are keen to attend the fourth as soon as possible.

3. Steering Group

The steering group has now met twice and is attended by NAC representatives: Cllr Miller, Cllr Burgess, Cllr Cherryholme and Cllr Leach.

Appendix 2: Project Performance Report for North Clean and Green Project

The Forge – Anvil CIC

	RAG	
Environment	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Changing the Relationship	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Economic Regeneration	Overall satisfaction with delivery against contract	●

The Forge have been commissioned to work in partnership with local people to achieve results and build community resilience in relation to environmental improvement and community ownership. Enabling local residents and business owners to participate via a community development and participation model. The Forge will be working with the Ward Alliances to identify and develop projects which will be delivered in partnership with local people. The recruitment, engagement and motivation of volunteers is key to the delivery of this contract if Forge are to help realise projects through project design and leadership.

Securing this project resulted in the recruitment of three new employees for The Forge. The team have spent much of the first quarter orientating themselves in the North Area and learning about the geography of the area. They have attended all of the Ward Alliances to understand what the different communities want to realise this has led to more detailed meeting with community groups and Councillors to develop and action plan of projects for delivery.

The NAC Clean and Green Team are in the process of establishing a base within the North Area. This will reduce travelling for the time and make them more efficient. It will also help give them a greater sense of autonomy and personal responsibility.

Quarter 1 report to follow which will provide further information on this contract.

Appendix 3: Output figures for Now You're Cooking Project

SWYPFT – Quarter 1 report received on 14th January 2016

	RAG
Health and Wellbeing	
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Anti Poverty	
Outcome indicator targets met	●
Social value targets met	●
Changing the Relationship	
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

As illustrated in the table above, SWYPFT are meeting all milestones and targets set. There is overall satisfaction that the service is performing well and is making good progress in line with the contract. The Quarter 2 Contract Management Meeting was held on 24th April.

N.B. The Yr2 Q1 Contract management meeting for this contract had not taken place at the time of writing. The meeting will take place on the 22nd January. However SWYPFT had submitted their quarterly report, please find extracts below.

Yr2 Q1 – Output figures:

- 56 people completed cook and eat courses during. These figures exceed the targets by over 50% for this quarter.
- 6 volunteers have been trained to deliver cook and eat sessions
- 9 participants have completed the 'Train the Trainer' course.
- 5 community volunteers have been trained to run a luncheon club. They are awaiting a food hygiene certificate before opening to the public.

Unfortunately 2 scheduled courses were cancelled for Roundhouse Resource Centre & St John Evangelist Church Staincross.

Yr2 Q1 – Outcome Information

12 lifestyle questionnaires have been completed by participants. 58% indicated an improvement in their lifestyle choices after completing the cook and eat training. Evaluation forms were completed which demonstrate: intention to change, positive changes and change in knowledge. In the last quarter 100% of participants have shown positive behaviour changes as a result of accessing the training provision.

Service user feedback:

Evaluation Feedback – Cook & Eat Training Tara 14.9.2015 – 23.11.2015

- I learning a different way to cook peppers
- I tried our new vegetables, cooking without salt, sugar & fat
- I learnt how to eat healthier and the meals we cooked were different, recipes were varied and enjoyable
- I learnt to try different ingredients and that you can cook a meal on a small budget
- I learnt how to use ingredients available eg cupboard items
- I learnt a lot which will help with my diet

Evaluation Feedback – Train the Trainer 24.11.2015

Has the course met your expectations?

This has been an excellent course and I have learnt a lot about food. Really good session. Enjoyed it and some helpful advice. This has been an excellent course, very informative. Friendly and informative.

How will this course influence your work?

We are going to carry on with the cook & eat ourselves. Working with young people this course supports our work. It will help to pass information onto new members to our group. I will be able to put into practice what we have learnt and it has given me lots of tips. Use the information sheets to refer to.

Were you happy with the facilitators' delivery of the course

Very happy with the facilitators, they have been excellent with us all and we will miss them in the future. Great team, complimented each other throughout. Brilliant presenters. We all enjoyed the course. Easy going environment and chatting while learning.

What did you find useful about the course and why?

The information shared. Learning about healthy eating was good. Hygiene and risk assessment of the kitchen. Food hygiene and hidden sugars & fats, food portion sizes.

Looking ahead to Yr2 Q2:

Darton East – Cook and eat – Wesleyan Church, Mapplewell – 14/1/16 for 6 weeks, 10am-12 Thurs mornings.

Darton West – Cook and eat – Cubs – 19/1/16 for 4 weeks, 6pm – 8pm Tues evenings.

Old Town – Cook and eat – Ad Astra – 11/1/16 for 6 weeks, 4pm – 5.30pm Mon evenings.

St Helen's – Luncheon Club development hoping to start in Feb 15. Fri mornings 12-2pm