

BARNSELY METROPOLITAN BOROUGH COUNCIL

North Area Council Meeting:

16th March 2020

Agenda item: 7

**Report of
North Area Council Manager**

North Area Council – 2019/20 Quarter 3 (Oct - Dec 2019) **Performance Management Cover Report for Commissioned Projects and** **Stronger Communities Projects**

Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report Attached, Appendix 1.**

Background

A comprehensive North Area Council Performance Report for the period October – December 2019 (2019/20 Quarter 3) has been produced and is attached, Appendix 1.

Performance Management Report (attached at Appendix 1)

Part A of the North Council Performance report provides North Council members with an aggregate picture of how all the North Council contracted services contribute to the achievement of each of the North Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from each contract for the period October – December 2019.

Contracted Service Providers:

- CAB & DIAL – Community Outreach Project
- Twiggs Grounds Maintenance – Creating a cleaner, greener environment in partnership with local people
- DIAL – Social Isolation and Warm Homes

Area Council Funded Posts

- Housing Migration Officer (post currently vacant)

Part B provides North Council members with a summary performance management report for each of the contracted services for 2019/20 Quarter 3 (October – December 2019). The report provides RAG ratings plus updated information from all North Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

The report provides a link between the commissioned services and the Public Health Outcomes: <https://fingertips.phe.org.uk/profile/public-health-outcomes-framework>

Part C provides a summary of performance information from the Strong Communities Grants Projects.

In addition to the information provided in the summary reports, more detailed information is available on request, including case studies with photographs for each contracted service, and some performance data on a ward basis.

Performance Report –Issues

Two of the North Area Council contracts continue to perform well. One is over capacity.

Appendices

Appendix 1: North Council Performance Management Report - Quarter 3 2019/20 (October - December).

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Date:
19th February 2020