

# BARNSELY METROPOLITAN BOROUGH COUNCIL

**Central Area Council Meeting:**

**30<sup>th</sup> September 2019**

**Report of Central Area Council Manager**

## COVER REPORT

### Central Area Council – 2019/20 Quarter 1 (April-June 2019)

#### Performance Management Report

#### Recommendations

It is recommended that:

- 1. Members note the contents of the 2019/20 Quarter 1 Performance Management Report attached at Appendix 1.**

#### Introduction

A comprehensive Central Area Council Performance Report for the period April to June 2019 (2019/20 Quarter 1) has been produced and is attached at Appendix 1.

The 2019/20 Quarter 2 (July-September 2019) report will be brought to the meeting of Central Area Council in early November 2019.

#### Performance Management Report (attached at Appendix 1)

**Part A** of the Central Council Performance report provides Central Council members with an aggregate picture of how all the Central Council contracted services, SLA's and Youth Resilience Fund projects have contributed to the achievement of each of the four Central Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from contract/SLA start dates for the period 1<sup>st</sup> April 2017 – 30<sup>th</sup> June 2019.

#### **Contracted Service Providers:**

- RVS – Reducing loneliness and isolation in older people
- YMCA- Building emotional resilience and wellbeing of children
- Kingdom Security Ltd-Environmental Enforcement
- District- Environmental Enforcement
- Twiggs Grounds Maintenance Ltd.
- Family Lives-support service for new mothers

**Homestart South Yorkshire**-Private rented housing home visiting service to 31<sup>st</sup> May 2018.

## **Youth Resilience Fund Providers to July 2018:**

- The Immortals Project (BMBC)
- The Exodus Project
- Barnsley YMCA
- The Youth Association

**Part B** provides Central Council members with a summary performance management report for each of the current 5 contracted services, for the period 1<sup>st</sup> April -30<sup>th</sup> June 2019 (2019/20 Quarter 1).

The report provides RAG ratings plus updated information from the Central Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

The first formal monitoring reports for the 2 new SLA's were submitted in early July 2019 and these are also included in the attached Central Area Council 2019/20 Quarter 1 Performance Management Report.

A section has also been included for reporting on the performance of the 7 Central Well-being Projects. The first formal monitoring reports for these projects are due in early October for the period from Project commencement to 30<sup>th</sup> September 2019. RAG ratings will therefore be provided for these projects as part of the 2019/20 Quarter 2 report.

An overview of performance of all Central Area Council contracted services and projects for the 3 year period from 1<sup>st</sup> April 2014 to 31<sup>st</sup> March 2017, is provided in **Part C** of the report for your information.

### **Performance Report –Issues**

Although the following services have received a number of amber ratings, there are no significant concerns about their ongoing performance.

- RVS Contract
- Family Lives
- SLA Private Rented Housing Support Service

Rationale for the amber ratings is provided in the relevant sections of the report attached at Appendix 1.

### **Appendices**

**Appendix 1:** Central Council Performance Management Report- Quarter 1 2019/20 (April-June 2019).