

CABINET SPOKESPERSON FOR PLACE

Record of a decision taken on 21st August 2019.

STRENGTHENING THE TENANT VOICE

A NEW ENGAGEMENT MODEL FOR TENANTS

Subject

The purpose of this report is to present a new model for co-regulation and tenant scrutiny to increase accountability to tenants and strengthen the tenant voice in line with the regulatory requirements as set by the Regulator for Social Housing (RSH).

Key Risks Associated with the Proposed Action

The key risk in developing a new engagement model is in ensuring that a sufficient number of tenants feel able/want to get involved and that these tenants are representative of our diverse communities.

The new Tenant Voice Panel and Tenant Voice Scrutiny Panel will offer a more accessible approach to involving tenants in co-regulation. Whilst there is still a requirement for tenants to attend meetings to fulfil this role, BH will reduce this barrier by developing a more flexible approach to meeting times and venues, and consider other ways to enable people to contribute to the model.

Recommendation

As per report.

Certification by Executive Director - Place. Report cleared for consideration by Cabinet Spokesperson



15/08/19

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Signed

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Date

Decision/Comments of the Cabinet Spokesperson

Recommendation Approved/Not Approved* by Cabinet Spokesperson
(*delete as appropriate)



22.08.19

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Signed Cabinet Spokesperson

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Date