

Information and Advice Evidence of need in the Penistone Area

The following stats and information are provided to help the Penistone Area Council to assess whether there is a further need to continue/expand information and advice services for the Penistone Area. We know from the performance reports that the Dial service has continued to be well received and has had significant outcomes for people using it. In addition to this the following may be useful for consideration.

All information is based on the Lower Super Output Areas (LSOA) for the Penistone Area illustrated on the map below and is the most up to date available.

1. Fuel Poverty is often used an indicator for wider poverty within Households.

Fuel Poverty by LSOA, 2016				
LSOA Code	LSOA Name	Estimated number of households	Estimated number of fuel poor households	Proportion of households fuel poor (%)
E01007427	Barnsley 024A	686	67	9.8
E01007428	Barnsley 024B	670	67	10.0
E01007429	Barnsley 024C	745	70	9.4
E01007430	Barnsley 024D	920	57	6.2
E01007431	Barnsley 024E	556	50	9.0
E01007432	Barnsley 024F	592	47	7.9
E01007425	Barnsley 016D	648	55	8.5
E01007426	Barnsley 027D	707	73	10.3
LA Average		103,117	12,550	12.2
Y&H				12.1

2. Disability Living Allowance NUMBERS BY CATEGORY MAY 2018 (Based on LSOA for Penistone)

	016D	024C	024F	024E	024B	024D	024A	027D
Arthritis	6	19	10	6	7	-	16	8
Learning Difficulties	7	5	7	7	5	8	9	5
Disease Of The Muscles, Bones or Joints	-	-	-	-	-	-	-	-
Spondylosis	-	-	-	-	-	-	-	-
Back Pain - Other / Precise Diagnosis not Specified	-	6	-	-	-	-	7	7
Heart Disease	-	7	-	-	-	-	5	-
Psychoneurosis	-	7	-	-	-	5	-	-
Psychosis	-	5	-	-	-	-	-	-
Behavioural Disorder	-	5	-	6	-	5	-	-
Unknown/Transfer from AA	-	6	-	-	-	6	-	-
Neurological Diseases	5	5	-	-	5	5	-	-
Chest Disease	-	-	-	6	-	-	-	-
Cerebrovascular Disease	-	6	-	-	-	-	-	-
Hyperkinetic Syndrome	-	-	-	-	-	-	-	-
Blindness	-	-	-	-	-	-	-	-
Deafness	-	-	-	-	-	-	-	-
Actual Total for all reasons not limited reasons	32	82	37	34	37	50	50	38

Total DLA claimants across the Penistone Area

360

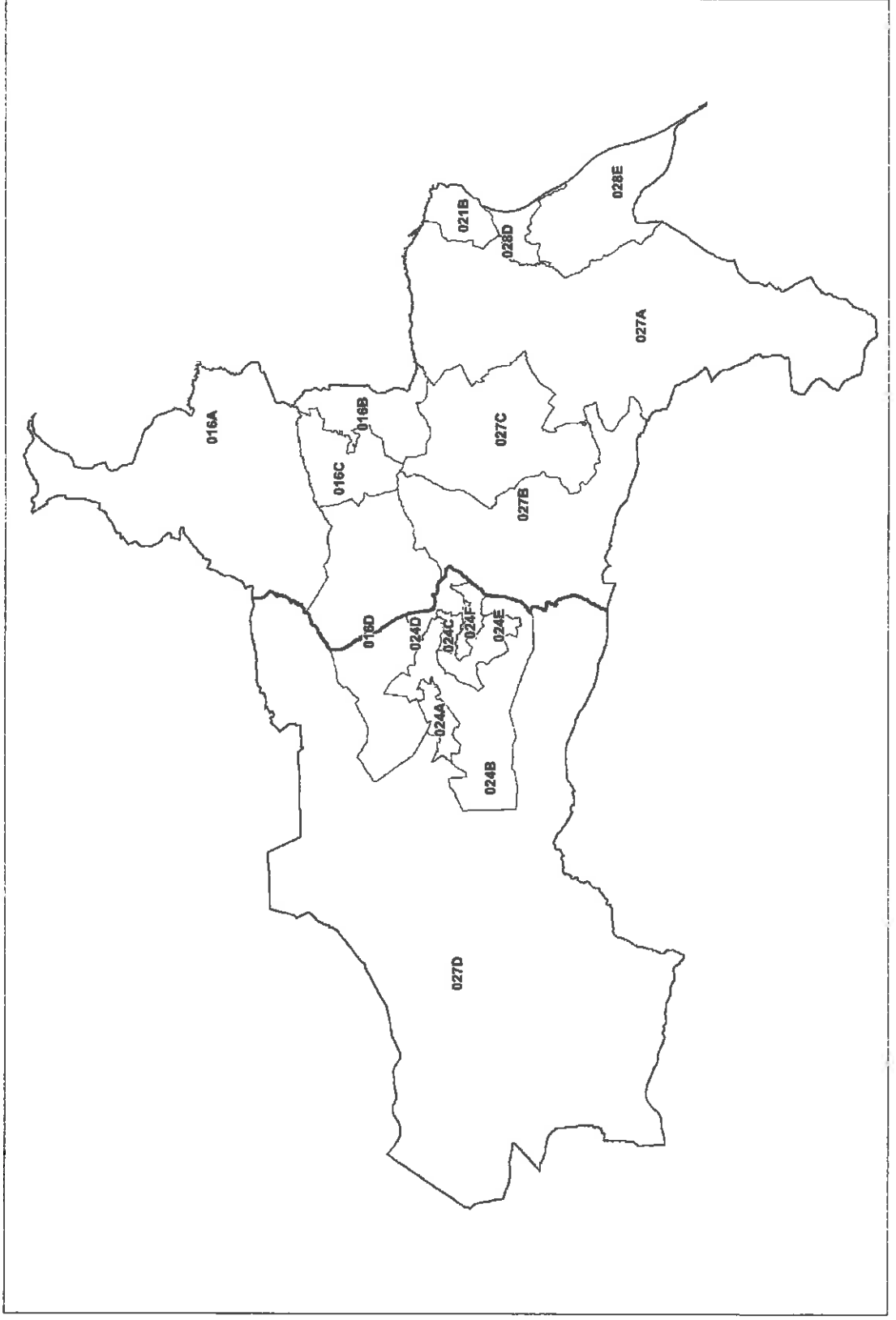
3. BENEFIT CLAIMANT NUMBERS

	016D	027D	024A	024B	024C	024D	024E	024F
PENSION CREDIT								
TOTAL All Ages	17	39	39	26	107	16	23	29
Total rate (using 65+ ages)	3.9	9.8	11.5	8.6	21.0	5.5	8.8	9.4
% 65+ (from overall pop)	3.5	11.5	12.6	9.6	20.8	6.5	8.8	9.4
HOUSING BENEFIT								
TOTAL All Ages	16	53	65	25	169	32	35	48
% 65+	1.2	5.8	6.8	2.3	21.2	0	6.1	9.1
ATTENDANCE ALLOWANCE								
TOTAL All Ages	34	33	25	26	73	22	16	36
Total rate (using 65+ ages)	7.9	8.3	7.4	8.6	14.3	7.5	6.1	12.1
% 65+	8.1	6.3	8.8	8.3	14.1	9.9	5.0	14.1
PEOPLE ON UNIVRSAL CREDIT								
TOTAL All Ages	7	9	34	31	39	41	26	17
% Under 65	0	0.3	2.7	2.2	3.5	1.4	2.2	1.5
DISABILITY LIVING ALLOWANCE								
TOTAL All Ages	32	38	50	37	82	50	34	37
% 65	3.9	3.5	5.9	2.0	8.3	1.7	2.3	3.4
PERSONAL INDEPENDENCE PAYMENT								
TOTAL All Ages	28	37	46	25	77	3	40	35
% Under 65	1.5	2.8	2.5	1.0	6.4	1.3	3.7	2.2
% Over 65	1.2	0	1.5	0	1.6	1.7	2.3	2.7

4. INTERNET USAGE

Given the higher percentage of 60+ people in the Penistone area (31.5% in Penistone East, 26% in Penistone West) and our area our internet speeds being up to 50% slower than the borough average suggests there could be some issues for residents accessing information and advice on line. There is a regular offer of support through the Penistone library but this takes time to impact and we know that not everyone is confident with using the internet when they do not use it regularly.

LOWER SUPER OUTPUT AREAS – office for national statistics (ONS) defined Lower Super Output Area (LSOA) as geographical areas of approximately 1,500 people or up to 650 households.



Information and Advice provision available.

DIAL provision specialises in supporting disabled people and their families in Barnsley. The offer includes free confidential information, advice and support to enable local people to live independent lives. We know that there is a need in our area for this based on the performance reports of the current service, who report a total actual amount of **unclaimed benefit income generated through sessions to date as £70,916 , giving an amount of £19 for every £1 invested so far from the Penistone Working Together Fund.** 57 residents received face to face advice in the last quarter of which 7 were returning customers. The project also generates volunteer investment which totals so far this year as £1,840.

Enquiries dealt with by DIAL so far this year have included: Attendance Allowance , benefit check, Carers Allowance, Employment and Support Allowance, Health costs, Overpayments, Pension Credit, Personal Independence Payment, Tax Credit , Universal Credit, Blue Badge, Motorability, Consumer Rights, Housing repairs, Criminal Records, Debt solutions.

The cost for the DIAL service is approximately £4395 for a 3 hour weekly session for a 12 month period.

CAB currently has outreaches in North, South, North East and The Dearne – Central is mainly served by our services in the Town Centre. There is significant demand for all of the outreaches. They provide free, confidential, impartial advice to all age groups for every area of law e.g. Debt (regulated by The Money Advice Service and the Financial Conduct Authority) Welfare Benefits including Universal Credit, Housing, Employment, Relationship and Family issues, Consumer, Pensions, Energy Switching, Financial Adviser etc. All outreach services offer a fast track into our other specialist services and advice is accredited by The Advice Quality Standard.

In terms of evidence from CAB stats for 2017/18, the highest area of our enquiries for Penistone clients was debt. They dealt with **285 debt problems** for residents of the area. This **was higher than some other areas of the borough and could suggest that there is unmet need for debt advice** in particular which may be addressed by having a CAB adviser in the locality. Obviously, people who have debt issues can find it difficult either financially or due to health issues and caring responsibilities to access debt advice in the centre of town.

There is sufficient money within the Working Together Fund to invite applications for a service from either one or both providers for at least the next 12 months.

