

BARNSELY METROPOLITAN BOROUGH COUNCIL

North Area Council Meeting:

19th November 2018

Agenda item: 7

**Report of
North Area Council Manager**

North Area Council – 2018/19 Quarter 2 (July – September 2018) **Performance Management Cover Report for Commissioned Projects and** **Stronger Communities Projects**

Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report Attached, Appendix 1.**

Background

A comprehensive North Area Council Performance Report for the period July – September 2018 (2018 Quarter 1) has been produced and is attached, Appendix 1.

Performance Management Report (attached at Appendix 1)

Part A of the North Council Performance report provides North Council members with an aggregate picture of how all the North Council contracted services contribute to the achievement of each of the North Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from each contract for the period July to September 2018.

Contracted Service Providers:

- CAB & DIAL – Community Outreach Project
- Twiggs Grounds Maintenance – Creating a cleaner, greener environment in partnership with local people
- DIAL – Social Isolation and Warm Homes

Part B provides North Council members with a summary performance management report for each of the contracted services for 2018/19 Quarter 2 (July – September 2018). The report provides RAG ratings plus updated information from all North Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

The report provides a link between the commissioned services and the Public Health Outcomes: <https://fingertips.phe.org.uk/profile/public-health-outcomes-framework>

Part C provides a summary of performance information from the Strong Communities Grants Projects.

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

Please note there are two start dates for the grant projects from 2017/18. The second round did not start until October 2017 and will run until the end of October 2018. The projects are grouped in the report based upon their start date.

Performance Report –Issues

Two of the North Area Council contracts continue to perform well. One is over capacity.

The third is in its inception period and will be live from 1st December.

Appendices

Appendix 1: North Council Performance Management Report - Quarter 2 2018/19 (July to September 2018).

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5th November 2018