

BARNSELY METROPOLITAN BOROUGH COUNCIL

North Area Council Meeting:

18th September 2017

Agenda item: 5

Report of
North Area Council Manager

North Area Council – 2017/18 Quarter 1 (April – June 2017)

Performance Management Cover Report for Commissioned Projects and Stronger Communities Projects

Recommendations

It is recommended that:

1. **Members note the contents of the Performance Management Report attached at Appendix 1.**

Background

A comprehensive North Area Council Performance Report for the period April to June 2017 (2017/18 Quarter 1) has been produced and is attached at Appendix 1.

Performance Management Report (attached at Appendix 1)

Part A of the North Council Performance report provides North Council members with an aggregate picture of how all the North Council contracted services contribute to the achievement of each of the North Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from each contract for the period April to June 2017.

Contracted Service Providers:

- CAB & DIAL – Community Outreach Project
- Forge Community Partnership – Creating a cleaner, greener environment in partnership with local people
- C&K Careers – Summer Internship 2016 – KIT Period
- Kingdom Security Services Ltd – Environmental Enforcement.

Part B provides North Council members with a summary performance management report for each of the contracted services for 2017/18 Quarter 1 (April – June 2017). The report provides RAG ratings plus updated information from all North Area Council

Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

Part C provides a summary of performance information from the Strong Communities Grants Projects.

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

Please note there are two start dates for the grant projects this year: April 2017 and October 2017. The projects are grouped in the report based upon their start date.

Performance Report –Issues

One of the North Area Council contracts continues to perform well and is now over capacity.

In the last quarter the Area Council has expressed dissatisfaction with two of the North Area Council contracts. Issues identified have been challenged by the Area Manager.

The time limited Summer Internship Project 2016 has also performed well during the delivery period. This contract is now in the 'staying in touch' phase.

Appendices

Appendix 1: North Council Performance Management Report- Quarter 1 2017/18 (April-June 2017) .

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Date:
6th September 2017