

BARNSLEY METROPOLITAN BOROUGH COUNCIL

North Area Council Meeting:

11th September 2023

Agenda item: 6

Report of
North Area Council Manager

North Area Council – 2023/24 Quarter 1 (April – June 2023) Performance Management Cover Report for Commissioned Projects and Stronger Communities Projects

Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report Attached, Appendix 1.**

Background

A comprehensive North Area Council Performance Report for the period October - December (2023/24 Quarter 1) has been produced and is attached, Appendix 1.

Performance Management Report (attached at Appendix 1)

The North Council Performance report provides North Council members with an aggregate picture of how all the North Council contracted services contribute to the achievement of each of the North Area Council's agreed outcomes and social value objectives.

The information provided reflects information gathered from each contract for the period April – June 2023.

Contracted Service Providers:

- CAB & DIAL – Community Outreach Project

Extended Grant – Youth Resilience Grant

- YMCA
- Ad Astra

Extended Grant – Connecting Communities Grant

- DIAL
- Reds In The Community
- Age UK

Area Council Funded – Service Level Agreements

- Housing and Cohesion Officer

- Environmental Caretaker Service

A summary of the performance management report for each of the contracted services for 2023/24 Quarter 1 (April – June). The report provides RAG ratings plus updated information from all North Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings.

The report provides a link between the commissioned services and the Public Health Outcomes: <https://fingertips.phe.org.uk/profile/public-health-outcomes-framework>

In addition to the information provided in the summary reports, more detailed information is available on request, including case studies with photographs for each contracted service, and some performance data on a ward basis.

For your convenience and to help promote the work of our providers, the North Area's Project Officer has compiled the Promotional Material document, Appendix 2.

Performance Report –Issues

The CAB and DIAL contract is consistently running over capacity. This is a risk considering the current cost of living challenges.

The Housing and Cohesion Officer post remained vacant until the 15th May 2023.

A delay in recruitment meant that the Environmental Caretaker SLA was delayed. The service commenced on the 3rd July 2023. Therefore there is no performance data for Q1 2023/24.

The commencement of the Reds In The Community project was delayed due to recruitment challenges. As a result, the project will run into 2024/25 Q1.

Appendices

Appendix 1: North Council Performance Management Report - Quarter 1 2023/24 (April – June) – prepared by North Area's Project Officer, Katy Ashworth.

Appendix 2: Commissioned provision - Promotional Material

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Date:
30th August 2023