

Public Document Pack



MEETING:	Penistone Area Council
DATE:	Thursday, 1 August 2019
TIME:	10.00 am
VENUE:	Council Chamber, Penistone Town Hall

AGENDA

5 Performance Report (Pac.01.08.2019/5) (*Pages 3 - 22*)

To: Chair and Members of Penistone Area Council:-

Councillors Barnard (Chair), Greenhough, David Griffin, Hand-Davis, Kitching and Wilson

Area Council Support Officers:

David Shepherd, Penistone Area Council Senior Management Link Officer
Elaine Equeall, Penistone Area Council Manager
Kate Faulkes, Head of Service, Stronger Communities
Peter Mirfin, Council Governance Officer

Please contact Peter Mirfin on email governance@barnsley.gov.uk

Wednesday, 24 July 2019

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Penistone Council

Outreach Project

Year 1

YTD: 1st April 2019 – 30th June 2019

Project Overview (1)

- The project started on 1st April 2019
- The project period is for 6 months initially
- The service is delivered by Citizens Advice at Penistone Town Hall every 2nd and 4th Wednesday of the month
- The service provides Generalist outreach advice to residents and workers in the Penistone Wards, with an emphasis on debt and money management



Project Overview (2)

- The service is free, confidential and accredited
- The adviser provides help and support with areas such as debt, money management, benefits, employment and any other issues

YTD: Client Numbers

- During the first 3 month period a total of **5** four hour advice sessions have been delivered
- To date we have seen and assisted on **12** client contacts (average of 2.4 clients per session)
- The adviser has dealt with a total of **31** unique issues (average of 2.6 issues per client contact)



YTD: Financial Outcomes

- To date the project has helped clients claim **£23,979** of additional welfare benefits they were entitled to
- Year to date the project has helped clients manage **£29,794** of debt



Return on Investment

Current YTD Return on Investment:
£23 per £ spent

For every £1 spent on this project we have
dealt with £29 of debt for clients

YTD: Enquiry Issues

The top enquiry areas as dealt with by CAB are:

- Debt
- Benefits and Tax Credits
- Benefits Universal Credit
- Employment

YTD Profile Data

- **67%** of clients report a long term health condition or disability
- **75%** of clients were male, **25%** female
(Bureau average - Female 61%, Male 39%)

YTD Profile Data

Housing Type:

- 20% Own their own home or have a mortgage
- 10% Live in private rented property
- 30% Live in Council/ Housing Association property
- 40% Prefer not to say/not recorded

Employment:

- 20% FT/ PT / Self Employed
- 20% on some form of sickness benefit
- 10% Unemployed
- 50% Not recorded/Not applicable

Case Study 1

Client's Issue: Unable to pay essential living expenses on current wages and benefit income

Overview: Single parent working 15 hrs p/w. Income of £146 p/w from wages and child benefit. Client has rent of £100 p/w plus all utilities for property of £58p/w

Help given: Assisted client with a full benefit review

Outcome: Established that client is entitled to claim UC of £700 per month (£162 p/w), giving client an annual income increase of £8400 p/a. Client will now be able to pay all living expenses.

Thank you

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Penistone Social Inclusion Service

Jane Holliday, Karen Dennis,
Sharon Haggerty

The Contract

We said we would:

- Work with partners to create 12 new sustainable groups over 2 years
- Create a Community Car Service
- Work with individuals who are socially isolated.
- Recruit volunteers as Good Neighbours, Community Car Drivers and to support Events
- Hold events to involve older people and share information
- Strengthen the community and create sustainable services

We did:

- We developed 16 new activity groups and 15 of these are still running
- 400 Community Car journeys plus Afternoon Outings.
- We worked with more than 100 socially isolated people on a 1:1 basis. Over 80% increased their wellbeing and reduced loneliness scores
- We involved 80 volunteers providing 2370 hours
- We have held a series of events including Winter Warmth & Slipper Exchanges
- Services able to carry on where established. Increased joint working.

Grant 1

- **1: 1 working with isolated people**

Holistic assessment and personalised planning

Dealing with causes of social isolation- housing, transport, disability, lack of confidence, dementia

Range of interventions e.g. Social Inclusion Worker, Good Neighbours, Afternoon Outings, supported group activities, Community Car Service

Service has worked with 50 individuals over 6 months. Substantial change in wellbeing and loneliness scores.

Service has also provided Information and Advice to 32 older people

Involving Volunteers- 38 volunteers have worked with the service under the new grants

Grant 2

- **Focus on smaller communities:**

Wortley Afternoon Social, Tankersley Healthy Life Group

Creative activities in Silkstone and Cawthorne

Community roadshow in Dunford Bridge, Carlecotes and Crow Edge

- **Health & Social Opportunities:**

Tankersley Healthy Life Group, Wortley afternoon Social

We are working closely with Penistone Leisure Centre to put on new healthy activities for older people

- **Penistone Men in Sheds.**

This is a new group with 5 active volunteers involved in the set up phase. There are an additional 11 people interested in using the shed. Official launch planned for September

- **Intergenerational projects:**

Joint events with young people at the IKIC centre

Pen Pal project in partnership with schools.

Grant 3

- **Improving Connectivity and Opportunities:**

New forum created - SOPPA (Supporting Older People in the Penistone area)

This will allow services and groups to share details about what facilities, services and groups exist already and to identify gaps in services.

It will allow members to feed in issues, to support each other, share resources, and to participate in joint training opportunities.

We will be able to work together to address specific challenges such as cold weather, isolation and illnesses. Working together will allow us to deliver a consistent and clear message to older people living in the area.

Dedicated email address and closed Facebook group

- **Age Friendly Penistone:**

Consultation with older people taking place throughout August/September

This will formulate the Age Friendly Penistone Action Plan

- **Volunteer Recruitment** - event arranged for 5th September

Extra Value

- Excellent outcomes from contract, sustainable approach worked really well
- Continue community development and developing new ways of working
- Partnership working important to AUKB, charitable aims, wider brief and investing:
- £5,000 from National Lottery and £10,000 AUKB fundraised income to develop Penistone Men in Sheds Project
- £2,000 AUKB Fundraised income allocated to Meet and Eat (Bumping Spaces) to help them continue their work that includes older people
- Up to £2,000 for Physical Activity Projects from national funding pot plus training for volunteers
- Target £150,000 in benefit gains for older people in Penistone Area through Information and Advice
- Projected 1100 Volunteer Hours worth £14,861 at 13.51 an hour.

What's coming up

- Launch of Men In sheds - September
- Volunteer Recruitment Event – 5th September
- Attendance at Penistone Show on 14th September. This will provide an opportunity to add to the Age Friendly Penistone consultation
- Community Roadshow in Dunford Parish
- Winter Warmth Event
- Love Later Life Event
- Creative activity sessions in surrounding villages
- More health related activities e.g. Tai Chi, Yoga



Thank You

Any Questions